

Xen Alpha[™]



INSTALLATION MANUAL

NEC Australia Pty Ltd

A6-506000-642-01 Release 1.0

April 2000

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Table of Contents

Chapter 1

System Overview

Section 1		•	•	•	•	•	•	•	•	•	•	•	-	•	•	•	•	•	•	•	•	•	•	•	. :	3
Your Syste	m	I																							. :	3

Section 2 Regulatory Information Electromagnetic Interference (EMI) Battery Disposal Incidence of Harm Hearing Aid Compatibility Service Requirements Compliance Information	. 5 . 5 . 5 . 5 . 5 . 5 . 5
Section 3	. 6 . 6
Section 4	. 9 . 9
Section 5	10 10
Section 6	11 11
Section 7 Power Requirements Power Supply Inputs Power Supply Consumption	12 12 12 12
Section 8	13 13
Section 10	14 14
Section 11 Network & Control Transmission, Network & Control Specifications	14 14 14
Section 12 Dialling Specifications Dial Pulse Address Signaling Dual-Tone Multifrequency (DTMF) Address Signaling	15 15 15 15

Section 1316External Equipment Connection16Section 1417Battery Backup17System Backup17Memory Backup17Section 1518Visual & Audible Indications18Tone Patterns Table18Multiline Terminal Flash Patterns Table21DSS/BLF LED Indications Table22

Chapter 2 KSU Installation

Section 1 23
General Information 23
Section 2 23
Site Preparation 23
Precautionary Information
Site Selection Conditions 24
Multiline Telephone Installation Site 24
Section 3 25
Installing the Key Service Unit (KSU) 25
Installation Precautions
The Key Service Unit
Removing the KSU Cover
Wall Mounting the KSU
Installing or Replacing the Internal
Backup Batteries 28
Connecting the B614-B13 KSU 32
External ROM Card 37

Release 1.0

Section 5 39
Installing an Electronic Telephone
Unit ETU
General Information
Interface ETUs 40
Optional ETUs 44
Door Phones
Door Lock Release
TRF-B13 ETU
Trunk Transfer Speech Volume
Adjustment
Power Failure Backup 51
Section 6
Cable Connections
General Information
Wiring to the KSU54
Outside Lines

Chapter 3 Installing DTB-Type Multiline Terminals

Section 1
Section 2 59
Multiline Terminals
DTB-16-1A (WH)/(BK) TEL
DTB-16D-1A (WH)/(BK) TEL60
Section 3 61
Wall Mounting61
Wall Mounting Template63

Chapter 4

Installing DTU-Type Multiline Terminals

Section 1
Section 2
Multiline Terminals65
DTU-8-1A (WH) TEL65
DTU-8D-1A (WH) TEL65
DTU-16D-1A (WH) TEL66
DTU-32D-1A (WH) TEL66

Section 3 Connection A Multiline Terminal To	67
The System	67
Section 4	68
	68
Section 5	68 68
Line Card and Plastic Panel Installation .	68
Plastic Panel Removal	69
Section 6	70
Removing Softkeys	70
Section 7 Adjusting The Height Of The	70
Multiline Terminal	70
Section 8	72
Wall Mounting	72
Section 9	78
Installing Optional Adapters	78
Preparing Multiline Terminal for	
Adapter Installation	78
ACA-UA Unit (AC Adapter)	80
ADA-UA Unit (Ancillary Device Adapter)	81
APR-UA Unit (Analogue Port Ringer)	86
CTA-UA Unit (Computer Telephony	
Application)	89
HFU-UA (WH) Unit (Handsfree Unit)	91

Chapter 5

Installing DTW-Type Multiline Terminals

Section 1	93 93
Section 2 ETW-Type Multiline Terminals	93 93
Section 3	94
Connecting an ETW-Type Multiline	
Connecting an ETW-Type Multiline Terminal	94
Connecting an ETW-Type Multiline Terminal Terminal Update	94 94

Chapter 6 Installing Optional Terminal Equipment

Chapter 7

System Programming

Section 19)7
------------	----

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List of Figures

Xen Alpha

1

Chapter System Overview

System Configuration Sample	4
NEC Xen Alpha System Block Diagram	.10
Connecting the ESI to the Multiline Telephone Using	
Twisted 2-Pair Cable	.11

2

Chapter KSU Installation

Front View of a KSU
How to Remove the KSU Cover
Attaching the Wall Mounting Bracket for the KSU to the Wall27
Attaching the KSU to the Wall Mount Template
Securing the KSU to the Wall Mount Template
Inserting a New Battery in the KSU Unit
Attaching the Battery Connectors
Mounting the External Battery Cabinet
Connecting External Batteries
KSU Grounding
KSU Switch Settings
Telephone Connection
Exchange Line Connection
Power Fail Telephone and Fax Connection
External Ringer Connection
External Paging Connection
MOH/BGM Source Connection
External ROM Card
Inserting the External ROM Card
Installing a Vertically Mounted KTU
ESI(8)-B13 ETU
SLI(2)-B13 ETU
COI(2)-B13 ETU
Mounting the CID(2)-B13 Unit onto the Mainboard42
Mounting the CID(2)-B13 Unit onto the COI(2)-B13 ETU43
BRT(1)-B13 ETU
BRT(1)-B13 ETU Connection Cable44
PBR-B13 ETU
Removing the Ground Plate
Mounting the DB-9 Plate

Connecting the DB-9 Cable46
MIF-B13 ETU
DHP-B13 ETU
TRF-B13 ETU
Power Failure Backup Flowchart51
Holding the Connector with the Pliers
Attaching the Cables to the Connector
Multiline Terminal and SLT Adapter Connection54
Single Line Telephone Connection
KSU Cabling Knockouts
Removing the Knockout Panels in the KSU55
DTB-16-1A (WH)/(BK) TEL Multiline Telephone59

Chapter Installing DTB-Type Multiline **3** Terminals

DTB-16D-1A (WH)/(BK) TEL Multiline Telephone	.60
DTU-8-1A (WH) TEL Multiline Terminal	.65
DTU-8D-1A (BK)/(WH) TEL Multiline Terminal	.65

4

Chapter Installing DTU-Type Multiline Terminals

DTU-16D-1A (WH) TEL Multiline Terminal66
DTU-32D-1A (WH) TEL Multiline Terminal
Connecting a Multiline Terminal to the System
Leading Line Cords on a Multiline Terminal
Adjusting the LCD
Installing Line Card and Plastic Panel on a Multiline Terminal
Installing Plastic Panel
Removing the Plastic Panel from the Multiline Terminal
Removing Softkeys
Locating the Adjustment Tabs on the Multiline Terminal
Raising the Base Plate on the Multiline Terminal71
Adjusting the Line Cord Length71
Lowering the Base Plate on the Multiline Terminal71
Positioning the Handset Hanger72
Removing the Knockout
Attaching the Base Plate to the Wall73
Wall Mounting using a Modular Jack
Plugging in the Line Cord using a Wall Jack
Plugging in the Line Cord Using a Modular Jack74
Attaching the Bottom Tabs of the Multiline Terminal to the Base Cover74

Attaching the Top Tabs of the Multiline Terminal to the Base Plate	74
Installed Wall Mount Unit	75
Removing the Tabs from the Adapter	75
Removing the Tabs from the WMU-UA Unit	76
Leading the Line Cord out of the WMU-UA Unit	76
Attaching the Wall Mount Unit to the Wall	77
Attaching the Multiline Terminal to the WMU-UA Unit	77
Removing the Multiline Terminal from the Base Cover	78
Raising the Base Plate	78
Unlocking Tab	79
Releasing Right Tab	79
Removing Bottom Cover	79
Removing Base Plate Dummy End	79
Cutting Dummy End in Half	80
Installing Adapter in Connector 1	80
Installing Dummy End B	80
ACA-UA Unit Connection	81
Attaching the ADA-UA Unit to the Multiline Terminal	81
Leading the Audio Cable out from the ADA-UA Unit	82
ADA-UA Unit	82
Attaching Cables to the ADA-UA Unit	82
ADA-UA Unit Switch Settings	84
APR-UA Unit	86
Attaching the Unit to the Multiline Terminal	86
Leading the Telephone Cord out from the Unit	87
Closing the Base Plate Cover	87
APR-UA Unit Switches	87
Connecting Cables on the APR-UA Unit	88
Attaching a Xen Multiline Terminal to a PC	89
CTA-UA Unit	89
Attaching the Unit to the Multiline Terminal	90
Connecting the RS-232C Cable to the CTA-UA Unit on the Multiline Terminal	90
HFU-UA (WH) Unit	91
Microphone with Mute	91
Attaching a Microphone to a Multiline Terminal	91
HFU-UA (WH) Unit Switches	92

Chapter Installing DTW-Type Multiline **5** *Terminals*

Modular Terminal Connections for Multiline Terminals	
& Attendant Add-on Consoles	94
Connecting an ETW-Type Multiline Terminal	94
Connecting a Single Line Telephone to the System	
using an SLT(1)-U13 ADP	95

6

Chapter Installing Optional Terminal Equipment

Connecting the SLT(1)-U13 ADP96
Removing the Screws from the SLT(1)-U13 ADP96
Attaching the SLT(1)-U13 ADP to the Wall96

7

Chapter System Programming

There are no figures for this chapter.

List of Tables

Xen Alpha

1

Chapter System Overview

Multiline Telephone Loop Resistance and Cable Length	11
Cable Connection Between the Analogue Port Adapter and the	
Single Line Telephone	12
Power Consumption	12
Weights and Dimensions	13
Internal and External Battery Specifications	17
Tone Patterns	18
Multiline LED Patterns	21
DSS/BLF LED Indications	22

2

Chapter KSU Installation

KSU Switches and Connections	.33
DPH-B13 ETU Switch Settings	.48
TRF-B13 ETU Switch Settings	.50
CO/PBX Line Loss Compensation	.50

3

Chapter Installing DTB-Type Multiline **Terminals**

There are no tables to list for this chapter.

4

Chapter Installing DTU-Type Multiline **Terminals**

ADA-UA Cable Connections	.83
ADA-UA Unit Switch Settings	. 85
HFU-UA (WH) Unit Switch Settings	.92

Chapter 5

Installing DTW-Type Multiline Terminals

There are no tables to list for this chapter.

Chapter 6

Installing Optional Terminal Equipment

Chapter 7

System Programming

There are no tables to list for this chapter.

CHAPTER System Overview

Xen Alpha

SECTION 1

YOUR SYSTEM

Your NEC Xen Alpha provides you a complete communications system to enhance your business. The Xen Alpha telephone provides for a maximum of six lines and sixteen telephones. This system is easy to install, operate, and maintain and provides you the benefits and many of the features of a larger key telephone system.

Your system is easy to install, allowing you to have your system up and running in a very short time using the system defaults. Should you need to customize your system, an easy-to-use Windows 95/98 PC based software is provided. You can also make changes using a telephone.

Your system provides battery backup in case of a power outages. System programming and speed dialling is retained for a minimum of 3 months, if your CPU battery is fully charged. The battery located in key service unit (KSU) allows your telephones to continue operating for approximately 30 minutes in the event of a power outage.

Xen Alpha is a feature-rich system that provides telephone functions and support many advanced features such as:

- Computer Telephony Integration (CTI)
- Call Forward External
- □ ISDN-BRI Voice Trunks
- Caller ID
- □ Integrated Digital Voice Mail

The Xen Alpha system offers a variety of Multiline Terminals. These Multiline Terminals are available in 8-button, 16-button and 32-button capacities and are offered as display and non-display models. A budget and premium range of Multiline Terminals is available.

A customer with existing ETW terminals can easily connect them to the Xen Alpha system, providing inexpensive migration from the NEC Ranger NDK/DK systems. Most Xen Alpha system features are available with the ETW-type Multiline Terminals.

ETW-type terminals are not available in New Zealand.

The Xen Alpha systems support a wide range of additional equipment that can be connected to the system to accommodate individual customer needs.

Equipment such as Single Line Telephones, external speakers, facsimile machines, external microphones, and headsets can be connected. The diagram in *Figure 1-1:: System Configuration Sample, Pg 4* shows a Xen Alpha system with standard and optional equipment (some locally provided).



Figure 1-1: System Configuration Sample

REGULATORY INFORMATION

Warning: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Battery Disposal

The NEC Xen Alpha system includes the following batteries. When disposing of these batteries, KSUs and/or KTUs, you must comply with the rules and regulations of your state regarding proper disposal procedures.

Unit Name	Type of Battery	Quantity
B614-B13 KSU	Lead Acid Lithium	2 1

IMPORTANT SAFEGUARDS OF BATTERY DISPOSAL

The product that you have purchased contains a rechargeable battery. The battery must be disposed of properly.

Incidence of Harm

If the System is malfunctioning, it may also be causing harm to the telephone network. The Telephone system should be disconnected until the source of the problem can be determined and until repair has been made. If this is not done, the Network Provider may temporarily disconnect the service.

Hearing Aid Compatibility

The NEC Multiline Terminals that are provided for this system are hearing aid compatible. The manufacturer of Single Line Telephones for use with the system must provide notice of hearing aid compatibility to comply with ACA Technical Standards.

Service Requirements

In the event of equipment malfunction, all repairs should be performed by an authorised dealer of NEC Australia Pty Ltd or by NEC Australia Pty Ltd. It is the responsibility of users requiring service to report the need for service to one of NEC Australia Pty Ltd authorised agents or to NEC Australia Pty Ltd.

Compliance Information

This equipment has been tested to comply with all relevant ACA Technical Standards.

EQUIPMENT

The following table lists the equipment that is available with your system. The KSU Quantities column indicates the maximum number of pieces of equipment that can be installed for each system.

Equipment Name	Description	Quantity	
	Key Service Units, Power Supply Units, and Adapters		
B614-B13 KSU	The Basic Key Service Unit (KSU) for the InfoSet system provides service for outside lines and interconnection of the telephones. The basic KSU supports up to two trunk lines and six telephones. The B614-B13 KSU has a dedicated ESI slot, SLI slot, DPH slot, PBR slot. TRF slot, VRS/VMS slot, 2 x COI/BRT slots	1 per system	
	Common Electronic Telephone Units		
MIF-B13 ETU	This unit provides additional memory for processing and backup for PC programming and SMDR.	1 per system	
	Interface Electronic Telephone Units		
BRT(1)-B13 ETU	This Basic Rate Interface unit provides one circuit for an ISDN Basic Rate Interface (two voice channels). This ETU is installed in the COI/BRT slot.	1 ETU 2 Trunk Lines	
CID-B13 UNIT	The Caller ID Unit detects Caller ID signals from the central office and sends caller identification to the main board. This information is then displayed on the LCD of the telephones. This ETU is installed on the main board and COI(2)-B13 ETU and MB614-B13 Mainboard as a piggyback.	1 Unit	
COI(2)-B13 ETU	This unit supports two outside (CO/PBX) lines and provides circuitry for ring detection, holding, and dialling. Electrical fuses (posistors) are built into this ETU. The outside lines must be Loop Start DTMF trunks. This ETU is installed in the COI/BRT slot.	1 ETU 2 CO/PBX lines	
ESI(8)-B13 ETU	The Electronic Station Interface ETU contains eight circuits. Each circuit can support any type of multiline telephone, or single line telephone adapter. This ETU is installed in the ESI slot. A 6 channel ESI circuit is built in on the B614-B13 KSU.	1 ETU 8 Extensions	
SLI(2)-B13 ETU	The Single Line Interface ETU supports a maximum of two analogue single line telephones, faxes, modems or other anologue devices. This ETU provides Ringing Signal Generator (RSG) to single line telephones. This ETU is installed in the SLI slot.	1 ETU 2 Extensions	
Optional Electronic Telephone Units			
DPH-B13 ETU	The doorphone interface ETU allows two DP-D-1D Doorphones to be connected. Two simultaneous calls are allowed, and two door lock release relays are provided. This ETU is installed in the DPH slot.	1 ETU	
PBR-E10 ETU	The Push Button Receiver ETU detects and translates DTMF tones generated by single line telephones, modems, or facsimile machines. This ETU is installed in the PBR slot.	1 ETU	

Equipment Name	Description	Quantity
VMS(2)-13 ETU	The Voice Mail Service ETU provides two digital voice mail ports. Busy tone detectors are built-in and it uses Flash ROM memory to store the recorded messages.	1 ETU
	This ETU is installed in the VMS/VRS slot.	
TRF-B13 ETU	The Trunk Transfer cord allows one trunk to be transferred or forwarded out another trunk, where one of those trunks are analogue. This card provides gain control and call supervision for the	1 ETU
	transferred call.	
	DTB-Type Multiline Telephones	Г
DTB-16-1A (WH)/ (BK) TEL	This digital Multiline Terminal has 16 programmable line keys (each with a two-color LED), built-in speakerphone, and a Large LED to indicate incoming calls and messages.	14
DTB-16D-1A (WH)/	This digital Multiline Terminal has 16 programmable line keys (each with a two-color LED), built-in speakerphone, and a Large LED to indicate incoming calls and messages.	14
	This terminal also has a 16-character, 2-line, plus symbols, Liquid Crystal Display (LCD).rm	
	DTU-Type Multiline Telephones	
DTU-8-1A (WH) TEL	This digital Multiline Terminal has eight programmable line keys (each with a two-color LED), built-in speakerphone, a Large LED to indicate incoming calls and messages, headset jack, and compatibility with ADA-UA, APR-UA, CTA-UA, and HFU-UA Units.	14
DTU-8D-1A (WH)/ (BK) TEL	This digital Multiline Terminal has eight programmable line keys (each with a two-color LED), built-in speakerphone, a Large LED to indicate incoming calls and messages, headset jack, and compatibility with ADA-UA, APR-UA, CTA-UA and HFU-UA Units. This terminal also has a 24-character, 3-line, adjustable	14
	Liquid Crystal Display (LCD), and provides four softkeys.	
DTU-16D-1A (WH)/ (BK) TEL	These digital Multiline Terminals are equipped with 16 programmable line keys (each with a two-color LED), a built- in speakerphone, a Large LED to indicate incoming calls and messages, headset jack, and compatibility with ADA-UA, APR-UA, CTA-UA and HFU-UA Units.	14
	This terminal also has a 24-character, 3-line, adjustable Liquid Crystal Display (LCD), and provides four softkeys.	
DTU-32D-1A (WH)/ (BK) TEL	These digital Multiline Terminals are equipped with 32 programmable line keys (each with a two-color LED), a built- in speakerphone, a Large LED to indicate incoming calls and messages, headset jack, and compatibility with ADA-UA, APR-UA, CTA-UA and HFU-UA Units.	14
	This terminal also has a 24-character, 3-line, adjustable Liquid Crystal Display (LCD), and provides four softkeys.	

Equipment Name	Description	Quantity		
	ETW-Type Multiline Telephones			
ETW-8E-1A (SW) TEL	This terminal is a fully modular instrument with tilt stand, eight Flexible Line keys (each with two-color LED), eight function keys, built-in speakerphone, ADA compatibility, and a large LED to indicate incoming calls and messages.	14		
ETW-16C-1A (SW) TEL	This terminal is a fully modular instrument with tilt stand, 16 Flexible Line keys (each with two-color LED), eight function keys, built-in speakerphone, ADA compatibility, and a large LED to indicate incoming calls and messages. This terminal has a 16-character by 2-line Liquid Crystal Display (LCD).	14		
ETW-16D-1A (SW) TEL	This terminal is a fully modular instrument with tilt stand, 16 Flexible Line keys (each with two-color LED), eight function keys, 20 programmable One-Touch keys with red LEDs, built- in speakerphone, ADA compatibility, and a large LED to indicate incoming calls and messages. This terminal has a 16-character by 2-line Liquid Crystal Display (LCD).	14		
Adapters and Optional Units				
ACA-UA Unit	The AC Adapter unit connects to one of the following: APR-UA, ADA-AU, CTA-UA and HFU-UA Units.	One per Multiline Telephone as required		
ADA-UA Unit	This Ancillary Device adapter provides the digital multiline telephone with connection for a tape recorder. This adapter can be installed on any DTU-Type multiline telephone.	14		
APR-UA Unit	When this Analogue Port Ringer adapter is used, an additional single line telephone or a modem can be connected to an DTU-Type multiline telephone. This adapter can be installed on any DTU-Type multiline telephone.	14		
HFU-UA (BK)/(WH) Unit	This optional Handsfree Unit provides full-duplex handsfree communication. This unit comes with the handsfree adapter and an external microphone. This adapter can be installed on any DTU-Type multiline telephone.	14		
SLT(1)-U13 ADP	This Adapter provides an interface for single line telephones and other similar devices from an ESI ETU channel. This adapter is connected to any ESI port.	2		
CTA-UA Unit	TAPI (Microsoft Telephony Application Programming Interface) Adapter allows an DTU-type Multiline Terminal to be connected to a PC.	14		
ADA(1)-WA (SW) Unit	This Ancillary Device Adapter provides the ETW-type Multiline Terminal with connection for headset, or audio recorder.	14		
WMU-UA Unit	This Wall Mount Unit is used to mount any DTU-type Multiline Terminal to the wall. This unit connects to the back side of the Multiline Terminal. This unit is required when an APR-UA Unit, CTA-UA Unit or HFU-UA (WH) Unit is installed.	14 Units Max. (1 per DTU-Type MLT)		

Equipment Name	Description	Quantity				
WMU-W Unit	This universal Wall Mount Unit is used to mount any ETW- type Multiline Terminal to the wall.	14 Units Max. (1 per ETW Type MLT)				
Software						
PC Programming	System programming software for easy and convenient installation via a PC.	N/A				

SYSTEM CAPACITIES The Xen Alpha KSU has nine dedicated slots, two for the COI/BRT ETUs and one each for the ESI, SLI, VMS/VRS, DPH, TRF, MIF and PBR ETUs. Each COI ETU, including the MBD has support for the CID ETU.

Some capacities of the Xen Alpha system are listed below.

Category	Item	Standard or Option	Qua	ntity	Comments
					1 COI or BRT
					2 COI or BRT
					3 SLI
					4 MIF
System	Dedicated slots	S	c	•	5 ESI
Cystem		Ũ		•	
					7 VMS or VRS
					8 TRF
					9 PBR
	MOH/BGM Input	S	1		
	Control Relay	S	1		Either External Paging Control or External Ringer Control.
	External Paging Zone	S	1		
	Internal Paging Zones	S	2	2	
	Tenants	S	2	2	
	onference	S	6	5	
	System Speed Dial	S	80	200	Selectable mode.
	Station Speed Dial	S	20	0	
	PBR Circuit	0	4	-	
	SMDR Port	0	1		Shared port.
	PC Programming Port	0	1		
Trunk	Analogue CO/PBX Trunks	2S, 40	6	5	Combined total of 6 Trunks.
	Basic Rate ISDN Interfaces	0	2 (4ch)		
	Analogue Caller ID Circuits	0	6	i	
_	Trunk Transfer Circuit	0	1		
Station	MLT	6S, 8O	1.	4	Combined total of 14
	SLT via SLT Adapter	0	2		Extensions.
	SLT via SLI Card	0	2		
	Voice Mail Ports	0	2		
	Door Phone Circuits	0	2		
	Door Lock Release Circuits		2	<u> </u>	
	Power Fall Transfer	<u> </u>	2	<u>-</u>	Dual purpose ports.
	Fax Connections	5	Ż	<u> </u>	

System Block Diagram

Figure *Figure 1-2: NEC Xen Alpha System Block Diagram, Pg 11* represents an installed system. This diagram shows the ETUs that can be installed in the KSU and the number of channels that are supported when the ETU is installed.



Figure 1-2: NEC Xen Alpha System Block Diagram

REQUIREMENTS & SPECIFICATIONS

This section provides cabling requirements and specifications for various equipment used in the Xen Alpha system.

- □ BRT(1)-B13 ETU
- COI(2)-B13 ETU
- DPH-B13 ETU
- ESI(8)-B13 ETU
- □ SLI(2)-B13 ETU

The KSU is connected with each of the Multiline Telephones and Single Line Telephones by a separate twisted 1-pair cable or 2-pair cable (only for Multiline Telephones). (Refer to *Table 1-1:: Multiline Telephone Loop Resistance and Cable Length, Pg 12* for the loop resistance and cabling requirements for Multiline Telephones and adapters.)

Terminal or Adapter	Maximum Loop Resistance (Ohms)	Maximum Metres by Twisted 1-Pair Cable 24 AWG	Maximum Metres by Twisted 2-Pair Cable 24 AWG
DTB-16-1A () TEL	26	135	270
DTB-16D-1A()TEL	26	135	270
DTU-8-1A()TEL	35	180	300
DTU-8D-1A () TEL	35	180	300
DTU-16D-1A()TEL	26	135	270
DTU-32D-1A () TEL	21	110	215
SLT(1)-U13 ADP	35	180	300
ETW-8E-1A (SW) TEL	35	180	300
ETW-16C-1A (SW) TEL	26	135	270
ETW-16D-1A (SW) TEL	21	110	215

Table 1-1: Multiline Telephone Loop Resistance and Cable Length

Note 1: The length specified for the SLT Adapter is the length between the SLT Adapter and the ESI port.





Multiline Telephone

Table 1-2: Cable Connection Between the Analogue Port Adapter and the Single Line Telephone

Connected Equipment	Cable	Maximum Loop Resistance from Connected Equipment to Telephone	Maximum Feet by Twisted 1-Pair Cable (24 AWG)
APR-UA ADP	Twisted Pair	600	200 m
SLT(1)-U13 ADP	Twisted Pair	600	200 m
SLI(2)-U13 ETU	Twisted Pair	600	200 m

Note 1: Mixing digital and analogue ports through the same 25-pair cable runs is not recommended.

Note 2: The Maximum Loop Resistance includes the internal resistance of the SLT device.

SECTION 7

Power Requirements

Power Supply Inputs

The AC input requirements for the Xen Alpha system are listed below:

AC Input

- □ 250 Vac + 10/-15 %
- □ 50 Hz ± 10%
- □ Single Phase
- 10A Circuit
- □ A dedicated outlet, separately fused and grounded, is required.

Power Supply Consumption

The power consumption for the Xen Alpha system is listed in *Table 1-3:: Power Consumption, Pg 14.*

KSU	Maximum RMS Current	Watts Used (Idle)	Watts Used (Maximum)
B614-B13 KSU	0.6A	24 W	144 W

Table 1-3: Power Consumption

ENVIRONMENTAL CONDITIONS

Table 1-4:: Weights and Dimensions, Pg 15 shows shipping weight, height, width, and depth of each InfoSet KSU, Multiline Telephone, and adapter.

Table 1-4	I: Weights	and Dimensions	,
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Unit	Shipping Weight*	Height	Width	Depth
ACA-UA Unit	638 g	86 mm	107 mm	133 mm
ADA-UA Unit	65 g	29 mm	59 mm	99 mm
APR-UA Unit	122 g	66 mm	59 mm	121 mm
B614-B13 KSU	6500 g	320 mm	385 mm	124 mm
BRT(1)-B13 ETU	130 g	93 mm	138 mm	21 mm
CID(2)-B13 UNIT	98 g	60 mm	110 mm	28 mm
COI(2)-B13 ETU	185 g	93 mm	138 mm	29 mm
CTA-UA Unit	122 g	66 mm	59 mm	121 mm
DPH-B13 ETU	140 g	93 mm	138 mm	21 mm
DTB-16-1A(BK)/(WH) TEL	1100 g	231 mm	168 mm	86 mm
DTB-16D-1A(BK).(WH) TEL	1180 g	231 mm	168 mm	86 mm
DTU-16D-1A (WH) TEL	1233 g	123 mm	197 mm	235 mm
DTU-32D-1A (WH) TEL	1361 g	123 mm	220 mm	235 mm
DTU-8-1A (WH) TEL	1163 g	123 mm	197 mm	235 mm
DTU-8D-1A (WH) TEL	1233 g	123 mm	197 mm	235 mm
ETW-16C-1A (SW) TEL	992 g	101 mm	175 mm	223 mm
ETW-16D-1A (SW) TEL	1106 g	101 mm	205 mm	223 mm
ETW-8E-1A (SW) TEL	907 g	101 mm	175 mm	223 mm
ESI(8)-U13 ETU	185 g	93 mm	138 mm	20 mm
HFU-UA (WH) Unit	201 g	86 mm	107 mm	133 mm
MIF-B13 ETU	340 g	93 mm	138 mm	21 mm
PBR-B13 ETU	70 g	75 mm	65 mm	20 mm
SLI(2)-B13 ETU	170 g	93 mm	138 mm	24 mm
SLT(1)-U13 ADP	255 g	45 mm	70 mm	120 mm
TRF-B13 ETU	100 g	93 mm	138 mm	15 mm
VMS(2)-B13 ETU	TBA	TBA	TBA	TBA
WMU-UA Unit	301 g	104 mm	151 mm	180 mm

* Shipping weight includes the shipping carton.

OUTSIDE LINE TYPE

The following outside line types can be used with the InfoSet system.

- 2-wire, Loop Start Trunks
- ISDN-BRI Trunks

SECTION 10

NETWORK & CONTROL

Transmission, Network & Control Specifications

Transmission

- Data Length
 From Multiline Telephone to ESI(8)-B13 ETU: 23 bits
 From ESI(3)-B13 ETU to Multiline Telephone: 23 bits
- Data Transmission Rates: Between ESI(3)-B13 ETU and Multiline Telephone: 184K bps (voice and signaling)
- Scanning Time for each Multiline Telephone: 32 ms.

Network

Time Division Multiplexing allows transmission of a number of separate data, voice and/or video simultaneously over one communications medium. The information below indicates the specifications the InfoSet system uses for switching, clock, data bus, time-frame.

- TDM Switching: PCM (µ Law)
- TDM Clock: 2.048 MHz
- TDM Data Bus: 8 bit
- TDM Time-frame: 125 µs

Control

This section indicates the speed and capacities of the control.

- Control: Stored program with distributed processing
- Central Processor: 8-bit microprocessor
- Clock: 12.288 MHz
- Sub-processor: 8-bit microprocessor
- Multiline Telephone: 8-bit microprocessor
- SLT Adapter: 4-bit microprocessor

Telephone

The voltage, current, ring signal information for the InfoSet multiline telephones, single line telephone equipment, and APR units are listed below.

- Multiline Telephone Voltage: -11 ⇒ -26 Vdc Maximum Current: 250 mA
- Single Line Telephone Standard 2500 Set: 500 type network Nominal Current: 35 mA Ring Signal: 56 Vac RMS @ 20 Hz
- SLT(1)-U13 ADP Standard 2500 Set: 500 type network Nominal Current: 30 mA Ring Signal: 56 Vac RMS @ 20 Hz
- APR-UA Unit Standard 2500 Set: 500 type network Nominal Current: 30 mA Ring Signal: 70 Vac RMS @ 18 Hz

SECTION 11

DIALLING SPECIFICATIONS

Dial Pulse Address Signaling

Dial Pulse Signaling is a type of address signaling that uses dial pulses (regular momentary interruptions) to signal the equipment. In the InfoSet system, the following Dial Pulse specifications are used.

- □ Pulse Rate: 10 ± 0.5 pps/20 ± 1.0 pps
- **D** Percent Break: $60 \pm 1.5\%$
- □ Inter-digit Interval: 10 pps/20 pps 770 ms ⇒ 830 ms

Dual-Tone Multifrequency (DTMF) Address Signaling

DTMF signaling is a term that describes push button or Touchtone dialling. When a key on a telephone is pushed, two tones (one high frequency and one low frequency) are provided. In the InfoSet system, the following DTMF specifications are used.

Frequencies

Two sinusoidal frequencies are provided, one from the high frequency group and one from the low frequency group.

- □ Frequency Deviation: Less than ±1.0%
- **G** Signal Level:

Nominal level per frequency:	-6 ⇔ -4 dBm
Minimum level per frequency:	Low Group: -10 dBm
	High Group: -8 dBm
Maximum level per frequency:	0 dBm

- Rise Time: Within 5 ms
- Duration of Dual Frequency Signal:
 - 110 ms default/60 ms. minimum
- □ Inter-digital Time: 80 ms default/70 ms minimum

	Nominal High Group Frequencies (Hz)			
		1209	1336	1477
	697	1	2	3
Nominal Low Group Frequencies (Hz)	770	4	5	6
	852	7	8	9
	941	*	0	#

EXTERNAL EQUIPMENT CONNECTION

Music Sources for Music on Hold via KSU

- □ Auxiliary Input: 0.6V PPS Signal Level
- □ Input Impedance: 600 <Symbol>W

Music Source for Station Background Music via KSU

- Auxiliary Input: 0.6V PPS Signal Level
- □ Input Impedance: 6 00 <Symbol>W

External Paging (Audio) via KSU

- Output Power: –10 dBm Signal Level
- Output Impedance: 600 <Symbol>W

External Tone Ringer/Night Chime Output

- Output Level: –10 dBm
- Output Impedance: 600 <Symbol>W
- Relay Contact Rating: 500 mA, 24 Vdc

SMDR Output

Female Connector (System Output) Standard RS-232C

PC Connection

Female Connector (System Output) Standard RS-232C

Relay Contact

All Relay Contact Ratings: 500 mA, 24Vdc

BATTERY BACKUP

The Xen Alpha system has battery backup functions for system backup and for memory backup.

System Backup

During a mains power failure, the system's operation can be backup up using rechargeable batteries. The internally mounted backup batteries can support all system operations for approximately 30 minutes under average conditions. If longer backup duration's are required, larger externally mounted batteries can be connected. The recommended battery size, as shown in *Table 1-5:: Internal and External Battery Specifications, Pg 20* below, can support all system operations for approximately 4 hours under average conditions.

Specification	Internal Battery	External Battery
Weight	350 g	2.6 kg
Terminal Type	Leaded, JST VHR-2N	Leaded, JST VHR-2N
Size: Length Width Height	96 mm 25 mm 62 mm	151 mm 65 mm 94 mm
Max. Discharge Current	2.1 A	2.1 A
Voltage Rating	12 V	12 V
Current Capacity	0.7 Ah	6.5 Ah
Minimum Backup Duration	30 Mins	4 Hrs

Table 1-5: Internal and External Battery Specifications

CAUTION

Do not short circuit batteries. The battery could explode and cause damage to personnel and equipment.

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

Memory Backup

The B614-B13 KSU has a Lithium battery installed to provide backup of system memory. The following functions will be retained for a minimum of 3 months when the battery is fully charged.

- Background Music
- Call Forwarding
- Clock/Calendar
- Do Not Disturb (DND)
- □ Last CO/PBX Redial
- Message Waiting
- Microphone Status

- Room Monitor
- Speed Dial Memories (System and Station)
- **D** System Programming
- Timed Alarm
- Trunk to Trunk Transfer Destinations
- Volume Control/LCD Contrast

VISUAL & AUDIBLE INDICATIONS

Tone Patterns Table

Table 1-6: Tone Patterns

Syster (Fix	n Tone (ed)	Frequency (Hz) (Fixed)	Modulation	Cycle
Automatio	c Callback	500 Hz (l) 540 Hz (D)	N/A	OFF 0.5 sec.
Barge-	In Tone	440 Hz	N/A	ON 1 sec. OFF
Busy	Tone	480 Hz 620 Hz	N/A	0.5 sec. ON OFF 0.5 sec.
Call Wai	ting Tone	440 Hz	N/A	0.5 sec. ONOFF 0.5 sec.
CO/PE Ton	8X Ring le A	High: 1024 Hz/1285 Hz (I) 1100 Hz/1400 Hz (E) Low: 480 Hz/606 Hz (I) 520 Hz/660 Hz (E)	16	ON 2 sec. ON 4 sec.
CO/PE Ton	X Ring le B	High: 1024 Hz/1285 Hz (I) 1100 Hz/1400 Hz (E) Low: 480 Hz/606 Hz (I) 520 Hz/660 Hz (E)	16	.375 sec. ON OFF .250 sec.
CO/PE Ton	X Ring e C	High: 1024 Hz/1285 Hz (I) 1100 Hz/1400 Hz (E) Low: 480 Hz/606 Hz (I) 520 Hz/660 Hz (E)	16	.250 sec. ON OFF .125 sec.
CO/PB Ton	8X Ring le D	High: 1024 Hz/1285 Hz (I) 1100 Hz/1400 Hz (E) Low: 480 Hz/606 Hz (I) 520 Hz/660 Hz (E)	16	0.5 sec. ON OFF 0.5 sec.
Doorphone 1	Chime Tone	N/A	N/A	ON OFF
	Busy Chime Tone	1400 Hz/1100 Hz (I & E)	N/A	ON OFF 1400 Hz 1100 Hz

System Tone (Fixed)		Frequency (Hz) (Fixed) Modulation		n Cycle		
Doorphone 2	Chime Tone	N/A	N/A	ON OFF		
	Busy Chime Tone	1024 Hz (I) 1100 Hz (E)	N/A	.250 sec. ON OFF .250 sec.		
Hold	Alarm	1024 Hz (I) 1100 Hz (E)	N/A	0.5 sec. ON OFF 0.5 sec.		
Howle	r Tone	2400 Hz (I & E)	16 100% AM	ON .032 sec.		
Incoming	Dial Tone	360 Hz/440 Hz (I & E)	N/A	ON Continuous OFF		
Incoming R	ing Transfer	480 Hz/606 Hz (I) 520 Hz/660 Hz (E)	16	0.5 sec. ON OFF 0.5 sec.		
Internal F	Ring Tone	500 Hz (I) 540 Hz (E)	N/A	0.5 sec. ON OFF 0.5 sec.		
Key	Tone	1100 Hz (I & E)	N/A	.070 sec. ON OFF		
Recal	l Tone	1024 Hz (I & E)	N/A	0.5 sec. ON OFF 0.5 sec.		
Reorde	er Tone	480/620 Hz	N/A	.250 sec. ON OFF .250 sec.		
Ringback External S PBX Ri	c Tone for beaker CO/ ng Tone	440 Hz/480 Hz (I & E)	N/A	1 sec. ON OFF 2 sec.		
Ringing Tra	nsfer Alarm	1024 Hz (I) 1100 Hz (E)	N/A	0.5 sec. ON OFF 0.5 sec.		
Set T	one 1	800 Hz (I & E)	N/A	0N OFF		

System Tone (Fixed)	Frequency (Hz) (Fixed)	Modulation	Cycle
Set Tone 2	500 Hz (I) 540 (E)	N/A	ON OFF
Timed Alarm	1024 Hz (I) 1100 Hz (E)	N/A	.250 sec. ON OFF .125 sec.
Tone Override	500 Hz (l) 540 HZ (E)	N/A	2 sec. ON OFF
Trunk Queuing	500 Hz (l) 540 HZ (E)	N/A	OFF 0.5 sec.

Multiline Terminal Flash Patterns Table

Table 1-7: Multiline LED Patterns

LED	Condition	Col.	Flash Pattern				
Line Key	I-Use Busy Incoming Call I-Hold Call Hold Hold Recall Transfer Recall	Green Red Red Green Red Green Green					
Microphone	ON Monitored	Red Red					
ICM	I-Use ICM Incoming Call	Red Red					
Large LED	Incoming Internal Call Incoming CO Line Voice Mail Message	Red Green Red	·				
Speaker	ON System Data Entry Monitor	Red Red Red					
Conference	Conference in Progress All Conference Circuits in Use Hold Conference Call ICM Call Hold SPD Confirmation	Red Red Red Red Red					
Answer	Incoming Trunk Preset	Red Red					
Call	Trunk Selected Preset No Trunks Available	Green Red Red					
Function	Callback Set DND, Call FWD Auto Redial Set ON (to Set Function)	Red Red Red Red	·				
LNR/SPD	CO Line Key Seized Exclusive Hold	Green Green					
BLF or DSS Key	Use, Hold, ICM Called DND, Call Fwd All Set Special Mode (While pressing FNC key or going off-line)	Red Red Red					
			0	0.5	1.0	1.5	2.0 sec

DSS/BLF LED Indications Table

Table 1-8: DSS/BLF LED Indications

Function	Colour	Status
Idle		OFF
Talking	Red	ON
Hold	Red	ON
FWD All & DND	Red (flashing)	ON
Other Use (Multiline Terminal is in off-line mode, the station user is programming, Feature Access/One-Touch Key programming, etc.)	Red (flashing)	ON

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CHAPTER KSU Installation

Xen Alpha

SECTION 1

GENERAL INFORMATION This section provides the requirements for installing the system. The installer should be familiar with this section before installing the system.

SECTION 2

SITE PREPARATION The technician should plan the installation before actual work begins. Advanced planning will minimize time, cost and disruption of the customer's business activities. Additional benefits include flexibility for changes and expansion, efficient maintenance and increased customer satisfaction.

Precautionary Information

The following warnings shall be observed during installation:

- 1. Never install telephone wiring during a lightning storm.
- 2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations
- 3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- 4. Use caution when installing or modifying telephone lines.

Site Survey

Inmost cases, a survey of the customer's premises is needed to develop cost estimates of the installation. Preliminary information is used to determine the placement of the Main Distribution Frame (MDF). A second visit to the site may be necessary to obtain the exact dimensions of the area selected for MDF, cable lengths and possible IDF (intermediate Distribution Frame) locations.

Site Limitations

Installation of a telephone system is seldom a routine procedure. The uniqueness of each customer's situation requires a **tailored** approach to each job. In selecting a permanent site for the MDF, the technician may encounter problems such as, but not limited to the following:

- Limited space is available and must be used regardless of its suitability.
- □ The available space may be adequate, but may pose one or more environmental hazards.
- □ The proposed location has limitations. Such as insufficient lighting or the lack of a suitable ground for grounding the KSUs.

Whatever the nature of the adversities encountered, the technician must make the necessary decisions to arrive at the best possible solution for installing the equipment. It is beyond the scope of this document to cover all possible situations, precautions and actions.

Site Selection Conditions

KSU Installation Site

The following conditions should be met at the site selected for the KSU.

- □ The KSUs should be wall mounted to protect against accident or flooding.
- □ The KSU should not be located directly beneath pipes, due to the possibility of leaks or condensation causing damage to the equipment.
- □ The area where the KSU is to be located must be free of corrosive and inflammable gases, excessive chemical or industrial dusts and other materials that could cause a hazard to personal or to the proper functioning of the equipment.
- □ Operating ambient temperature and humidity must be within the limits specified in **Section 2.6** Environmental Conditions in this chapter.
- □ The operation of the system is virtually noiseless and allows a wide selection of installation sites. Care should be taken to ensure the KSUs do not present a hazard to office traffic. For purposes of economy, a central location to minimise cabling is often used.
- The basic KSU weighs approximately 4 Kg. Select a strong wall for mounting purposes.
- **D** Place the KSU according tot he following spacing specifications
 - Space distance between the KSU and the ceiling: 50 cm or more
 - Space distance on both sides of the KSU: 30 cm or more
 - Space distance on front of KSU: 50 cm or more
- Avoid connection of the KSU to an AC receptacle used in common with any other device (computer, facsimile machine, copier, etc.)
- **D** Ensure that any AC Outlet to be connected is properly grounded.
- Avoid connection of KSU near radio receivers or electrical noise generators (e.g. welding equipment, machinery).

CAUTION

- 1. The socket outlet shall be installed near the equipment and shall be easily accessible.
- 2. Plug the system into the mains supply (240 V ac) before terminating a telecommunications network conductor to the system.
- 3. Danger of explosion if batteries are incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturers instructions

Multiline Telephone Installation Site

The following conditions should be met at the site selected for MLTs.

- □ Ensure the cable length and line resistance (loop), between the KSU and the telephones comply with the specifications shown in Table 1-1: Multiline Telephone Loop Resistance and Cable Length Multiline Telephone Loop Resistance and Cable Length.
- □ Some devices require an external power supply. Select a place where they can be easily connected to an AC outlet.
- Telephones intended for handsfree use should be kept away from areas subject to loud noise or echoing.

SECTION 3

INSTALLING THE KEY SERVICE UNIT (KSU)

Installation Precautions

Before installation and cabling of the KSU, observe the below precautions.

- □ Before starting the work, be sure the KSU power switch is OFF and disconnect the power cord from the AC outlet.
- Do not directly touch the soldered surfaces of the KTUs with you hands.
- Extreme care must be taken to avoid STATIC DISCHARGE when handling ICs and KTUs – an earthed wrist strap must be worn.

The Key Service Unit

The B614-B13 KSU is the system cabinet that houses a power supply, battery backup and fixed slots for installing option/expansion cards. The KSU is wall mounted. (Refer to *Figure 2-1:: Front View of a KSU, Pg 25.*)



Figure 2-1: Front View of a KSU

Removing the KSU Cover

Before wall mounting the KSU, the KSU cover must be removed. Below is a diagram showing how to remove the cover of the KSU.

1. Remove the cover by loosening the two bottom screws with a philips head screwdriver (the screws remain in the cover to keep from misplacing them). Pull the cover away from the KSU and lift upward.



Figure 2-2: How to Remove the KSU Cover

2. To replace the cover, locate the tabs on the top of the cover into the slots in the top of the base and then push the bottom of the cover inwards. Tighten the two cover screws.

Wall Mounting the KSU

Before wall mounting the KSU, it is recommended that the wall mounting screws be attached to the piece of plywood (13 mm thick or more) or attached to a sturdy wall.

1. Using two of the four screws (provided with the KSU) attach the wall mount template to the wall. (Refer to *Figure 2-3:: Attaching the Wall Mounting Bracket for the KSU to the Wall, Pg 27.*)



Figure 2-3: Attaching the Wall Mounting Bracket for the KSU to the Wall

2. While holding the KSU, hang the upper two openings that are located in the KSU base over the wall mount template. (Refer to *Figure 2-4:: Attaching the KSU to the Wall Mount Template, Pg 27.*))



Figure 2-4: Attaching the KSU to the Wall Mount Template

3. Using the other two provided screws, secure the KSU to the wall mount template by screwing the lower two openings located in the KSU base. (Refer to *Figure 2-5:: Securing the KSU to the Wall Mount Template, Pg 28.*)



Figure 2-5: Securing the KSU to the Wall Mount Template

Installing or Replacing the Internal Backup Batteries

These batteries provide power for the system in case of a power outage. Fully charged batteries provide power for approximately 30 minutes.

- 1. Be sure the system is turned **off** during the installation process.
- 2. Remove the cover by loosening the two bottom screws with a philips head screwdriver (the screws remain in the cover to avoid misplacing them). Pull the cover away from the KSU and lift upward.
- 3. Remove the screw that is attached to the grounding cable and loosen the second screw that secures the metal plate to the batteries. Slide the metal plate until it clears the remaining screw and lift upward to remove the metal plate.
- 4. If replacing existing batteries, detach the battery cables from the connector terminals CN3 (BATT1) and CN4 (BATT2). Lift out the old batteries.
- 5. Insert the new batteries into the slots. Place the notched end of the battery toward the casing on the KSU. Place the battery cables between the inside of the battery and the posts located on the inside of the battery casing.



Figure 2-6: Inserting a New Battery in the KSU Unit

- 6. Replace the metal plate on top of the new batteries. Place the grounding cable on top of the hole and tighten the screw using a philips head screwdriver.
- 7. Attach the battery connectors to CN3 (BATT1) and CN4 (BATT2) battery terminals. Insert the battery connectors over either battery terminal. The connector tab should be placed over the terminal tab. There is only one direction the tabs can be placed into the connector terminals, therefore you cannot attach them incorrectly.



Figure 2-7: Attaching the Battery Connectors

- 8. Attach the cover and tighten the screws.
- 9. Turn the power on.

IMPORTANT SAFEGUARDS FOR BATTERY DISPOSAL

DO NOT PLACE USED BATTERIES IN YOUR REGULAR TRASH! THE PRODUCT YOU PURCHASED CONTAINS A NICKEL-CADMIUM OR SEALED LEAD BATTERY. NICKEL-CADMIUM OR SEALED LEAD BATTERIES MUST BE COLLECTED, RECYCLED OR DISPOSED ON IN AN ENVIRONMENTALLY SOUND MANNER.

The incineration, land filling or mixing of nickel-cadmium or sealed lead batteries with the municipal solid waste stream is PROHIBITED BY LAW in most areas. Contact your local solid waste management officials for other information regarding the environmentally sound collection and disposal of the battery.

CAUTION

Do not short circuit batteries. The battery could explode and cause damage to personnel and equipment.

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used battereis according to the manufacturer's instructions.

Connecting External Backup Batteries

- 1. Disconnect the Built-in Backup Battery Cables from CN3 and CN4 on the Power Supply. Position the loose battery cables safely inside the KSU.
- 2. Mount the external battery into the External Battery Cabinet (AKB-A-ZD KTU), as follows:
 - **Note:** Two batteries must be connected per KSU and each cabinet houses just one battery.
 - a.) Remove the four cover screws.
 - b.) Pass the battery cables through the hole in the left side of the cabinet and connect to the battery terminals.

Note: RED CABLE TO ⊕ BLUE CABLE TO −



c.) Mount the battery into the cabinet and secure it using the U-shaped bracket with two screws.



d.) Secure the battery cables using the grommet supplied.



Figure 2-10:

3. Mount the two External Battery Cabinets close to the KSU using the wood screws supplied and replace the cover using the four screws. (Refer to *Figure 2-11:: Mounting the External Battery Cabinet, Pg 31.*)



Figure 2-11: Mounting the External Battery Cabinet

4. Connect the two external cable assemblies to CN3 and CN4 on the power supply. (Refer to *Figure 2-12:: Connecting External Batteries, Pg 31.*)



Figure 2-12: Connecting External Batteries

Grounding Requirements

The KSU must be properly grounded. This can be achieved by a correctly wired AC outlet. If there is any uncertainty, obtain advice from a licensed electrical contractor. Where a ground (other than conduit ground) is used, a grounding terminal is provided on a B614-B13 KSU. (Refer to *Figure 2-13:: KSU Grounding, Pg 32.*)



Figure 2-13: KSU Grounding

Connecting the B614-B13 KSU

The CPU is the central processing unit (CPU). An 8-bit microprocessor executes the programs stored on the ROM ICs to control the whole system, while transferring data to and from other KTUs.

The KSU consists of a main control section and a Time Division Switch (TDSW) section. It also has an external ringer interface six 4-party conference circuits, two CO/PBX interfaces, six station interfaces and two power failure transfer circuits.

The RAM memory, on the CPU is back up with a non-rechargeable lithium battery which will retain the memory for up to 18 months.

Switch Settings

Before programming System Data, the non-rechargeable lithium battery must be switched on (SW1 \rightarrow HOLD) to allow memory content retention in case of a power failure or brownout. Failure to activate the backup battery circuit may result in System Data being reset to the default values, the status of all stations will reset to the default values and the data programmed on the station may clear if a power failure or brownout occurs. (If programming using a Multiline Terminal, refer to Chapter 2, Programming in this manual for instructions.)

NOTE: Wait at least 30 seconds after turning on system power before changing memory switch SW1 from CLEAR to HOLD.

When the KSU is removed for long term storage, switch off the lithium battery (SW1 \rightarrow CLEAR). This will prevent the battery from constantly discharging. The battery, when fully charged will retain memory contents for a minimum of three months. (Refer to *Figure 2-14:: KSU Switch Settings, Pg 33* and *Table 2-1: KSU Switches and Connections, Pg 33*.)

To clear the system memory, use the following procedure.

- 1. Turn system power OFF.
- 2. Change SW1 to CLEAR position.
- 3. Turn system power ON.

4. After waiting at least 30 seconds, change SW1 to HOLD position.



Figure 2-14: KSU Switch Settings

Table 2-1	KSU	Switches and	Connections

Name	Default Setting	Description/Purpose
SW1	CLEAR	System Memory Battery Backup (Hold/Clear)
CN1	ST 1⇒6	ESI Station Ports 1⇔6
	EXT.SPK	External Paging Speaker
	MOH/BGM	Music on Hold and Background Music Source
CN2	CO 1⇔2	Analogue Trunks 1⇔2
	FAX/PFT 1⇔2	Fax or Power Fail Transfer Ports 1⇔2
CN3	RLY	External Paging Amplifier or External Ringer Control Relay
CN4	ESI	ESI(8)-B13 ETU
CN5	DPH	DPH-B13 ETU
CN6	VRS	VRS-B13 ETU (Future Use)
CN7	VMS	VMS(2)-B13 ETU
CN8	TRF	TRF-B13 ETU
CN9	PBR	PBR-B13 ETU
CN11	External ROM	Flash ROM Card
CN12	MIF	MIF-B13 ETU
CN13	SLI	SLI(2)-B13ETU
CN14	COI	COI(2)-B13 ETU
CN15	BRT	BRT(1)-B13 ETU
CN16	COI	COI(2)-B13 ETU
CN17	BRT	BRT(1)-B13 ETU
CN18	CID	CID(2)-B13 ETU
CN20	PSU	Power Supply CN103

Telephone Connections

The B614-B13 ETU supports the connection of 6 digital extensions via CN1. Each port requires a single twisted pair cable and the connection is not polarity conscious. (Refer to *Figure 2-15:: Telephone Connection, Pg 34*)



Figure 2-15: Telephone Connection

Exchange Line connection

The B614-B13 ETU supports the connection of 2 analogue exchange lines (Central Office or PABX) via CN2. This 2-wire connection is not polarity conscious. (Refer to *Figure 2-16:: Exchange Line Connection, Pg 34.*)



Figure 2-16: Exchange Line Connection

Power Fail Telephone and Fax Connection

The B614-B13 ETU supports the connection of 2 analogue telephones via CN2 for use during period of power failure (i.e. when AC power is lost and the system backup batteries are depleted). Connection of each 2 wire analogue telephone is shown in *Figure 2-17:: Power Fail Telephone and Fax Connection, Pg 35.* In the event of a power failure the analogue telephones are connected immediately to a CO/PBX line as follows:

FAX/PFT1 \rightarrow CO1(CN2, pins 5-6)FAX/PFT2 \rightarrow CO2

(CN2, pins 7-8)

A detailed explanation of the operation and usage of Power Fail Telephones is given at the end of Section 5.

If not required as power fail telephone ports, the FAX/PFT ports of CN2 can be used to connect other analogue equipment such as faxes and modems. These devices can make and receive calls as per the normal operation, when the associated trunks are not in used by other users of the system. Note that each device is dedicated to a trunk (CO1 or CO2) as indicated above. Any activity by these devices will be shown as a busy trunk status on the handsets of other users on the system.



Figure 2-17: Power Fail Telephone and Fax Connection

External Ringer and External Paging Control connection

The B614-B13 ETU supports the connection of an External Ringer, via CN3-RLY, which can be used to activate a locally supplied loud sounding alarm. This alarm can be programmed to sound while an incoming CO/PBX, DID or DIT call is ringing and is ideal for large or noisy areas, or for the hearing impaired. The output of CN3 is a no-voltage relay contact operation with the following specifications.

Cadence (Cycle):	1 second ON (closed)/2 seconds OFF (open)
Maximum Voltage:	24 Vdc
Maximum Current:	200 mA

Alternatively, CN3-RLY can be programmed to operate as an External Paging Amplifier Controller. In this mode, the relay of CN3 will close when an external page is initiated and will remain closed until the page is terminated. This no-voltage signal can be used to turn on (and off) the locally supplied external paging amplifier. But not that the voltage and current limits shown above will always apply!



Figure 2-18: External Ringer Connection

External Speaker Connection

The B614-B13 ETU provides one pre-amp level output for connection of an External Paging System. This paging system would include as a minimum, a Line Isolation Unit, Audio Amplifier and Speaker. As well as external paging, this speaker may also be sued as alert upon incoming external calls.

If On/Off control of the amplifier is required, Memory Block 001-0 must be set. Then when an External Page is performed, that control relay will close providing a dry indication to the amplifier. (Refer to External Ringer and External Paging Control connection.)

If a Paging Alert Tone is required to precede each External Paging message, Memory Block 002-3 must be set.

The paging equipment terminates onto the EXT.SPK connector of CN1 using a Special Connector. If amplifier on/off control is required, this terminates onto the General Purpose Relay connector (CN3-RLY), again using a Special Connector.

Connection of this equipment must be via a Line Isolation Unit with a Telecommunications compliance label. The Baterford Electronics Model BE-104 is an example.



Figure 2-19: External Paging Connection

External Music-On-Hold (MOH)/Background Music (BGM) Source Connection

The B614-B13 ETU can be used to connect an external music source for use with the Music-On-Hold and Background music facilities e.g. radio, CD player or tone source.

Connect two wires from the music source to the MOH/BGM connection of CN1 (using a Blue Special connector). This is not polarity sensitive.

Adjust the music source to a suitable level by making an internal call, placing it on Hold and listening to the music whilst adjusting the output level of the music source itself.



External ROM Card

To upgrade the main system software of the Xen Alpha you will need an External ROM card and an EPROM containing the new software. The ROM card can be used to upgrade many systems and can be reused as new software versions are released by fitting a new EPROM.

Preparing the ROM Card:

- 1. Carefully remove the ROM card from its packaging, using a wrist strap connected to protective earth to avoid static discharge.
- 2. Mount the new EPROM onto the ROM card into socket ICI.
- **NOTE:** Check for correct orientation of the EPROM and ensure that all pins are properly aligned over the socket before firmly pushing in the EPROM.



Figure 2-21: External ROM Card

To upgrade a Xen Alpha system:

- 1. Use PC Programming, download and 'save to disk' the current system setup.
- 2. Switch the system OFF.
- 3. Remove the cover from the KSU.
- 4. Locate connector CN11 (marked **External ROM**) on the mainboard and plug the ROM card into it.



Figure 2-22: Inserting the External ROM Card

- 5. Turn the system ON. LED LD1 on the ROM card and the LIVE LED on the mainboard will light red. The ROM LED on the mainboard will flash red to indicate that the program is in the process of being transferred.
- 6. Once the ROM LED has stopped flashing, turn the system OFF and remove the ROM card.
- 7. Replace the KSU cover.
- 8. Turn the system ON.
- 9. Using PC Programming, upload the saved system setup.

SECTION 4

INSTALLING AN ELECTRONIC TELEPHONE UNIT ETU

General Information

Installation Precautions

Before installation of the KTUs, observe the below precautions.

- 1. To prevent accidental damage to equipment, the power must be OFF during installation and maintenance.
- The KTUs used in this system make extensive use of CMOS technology. CMOS technology is very susceptible to static; therefore **extreme care** must be taken to avoid static discharge when handling KTUs.

KTU Installation

Be sure to mount the KTUs in the correct position inside the KSU. Make any connections and switch settings on the KTUs before inserting them in the KSU. Also refer to *Figure 2-23:: Installing a Vertically Mounted KTU, Pg 39.*)

CAUTION

When a KTU is installed or removed, ensure that the power switch of the KSU is in the OFF position.



Figure 2-23: Installing a Vertically Mounted KTU

Interface ETUs

ESI(8)-B13 ETU

The ESI ETU is an interface for Multiline Telephones and SLT Adapters and allows a further eight such devices to be connected to the system. One ESI(8)-B13 ETU can be installed in the system, providing a total of 14 Multiline telephones. These ESI ports are arranged as follows:

Mainboard (Built-in ESI) → Extension Ports 01 to 06 ESI(8)-B13 ETU (CN4) → Extension Ports 07 to 14

To install the ESI(8)-B13 ETU:

- 1. Ensure that the system is turned OFF.
- 2. Remove the cover from the KSU.
- 3. Carefully remove the ETU from its packaging, using a wrist strap connected to the frame ground on the KSU to avoid static discharge.
- 4. Locate connector CN4 (marked ESI) on the mainboard and slide the ETU between the posts. Press the ETU down firmly to lock into place.
- 5. Using a philips head screwdriver, secure the ETU to the KSU by tightening the screw captive in the metal bracket on the ETU.
- 6. Run the ESI cabling from the ETU to the external MDF. A single twisted-pair is required for each connection and this is not polarity sensitive. Crimp the special connector supplied to each cable pair.
- 7. Replace the KSU cover.
- 8. Turn the system ON.
- 9. Program the system as required, although the additional ports are automatically assigned default values.



Figure 2-24: ESI(8)-B13 ETU

SLI(2)-B13 ETU

The SLI ETU is an interface for two Single Line telephones or other analogue devices such as cordless telephones, facsimiles, modems and answering machines. One SLI(2)-B13 ETU can be installed in the system, taking the total number of extension ports to 16. These ports are numbered as follows:

Mainboard (Built-in ESI) → Extension Ports 01⇔06 ESI(8)-B13 ETU (CN4) → Extension Ports 07⇔14 SLI(2)-B13 ETU (CN13) → Extension Ports 15⇔16

To install the SLI(2)-B13 ETU:

- 1. Ensure that the system is turned OFF.
- 2. Remove the cover from the KSU.

- 3. Carefully remove the ETU from its packaging, using a wrist strap connected to the frame ground on the KSU to avoid static discharge.
- 4. Using a philips head screwdriver, secure the ETU to the KSU by tightening the screw captive in the metal bracket on the ETU.
- 5. Run the SLI cabling from the ETU to the external MDF. A single twisted-pair is required for each connection, this is not polarity sensitive. Crimp the special connector supplied to each cable pair.
- 6. Replace the KSU cover.
- 7. Turn the system ON.
- 8. Program the system as required, although the additional ports are automatically assigned default values.



Figure 2-25: SLI(2)-B13 ETU

COI(2)-B13 ETU

The COI ETU is an interface for two analogue Central Office Trunks (exchange lines) and contains circuitry for ring detection, holding, dialling and control functions. Each Loop Start trunk may be programmed as either DTMF or Decadic dialling. Two COI(2)-B13 ETUs can be installed in the system, providing a total of 6 CO/PBX trunks. These ports are arranged as follows:

Mainboard (Built-in COI) → Trunk Ports 01 to 02 COI(2)-B13 ETU (CN14) → Trunk Ports 03 to 04 COI(2)-B13 ETU (CN16) → Trunk Ports 05 to 06

To install the COI(2)-B13 ETU:

- 1. Ensure that the system is turned OFF.
- 2. Remove the cover from the KSU.
- 3. Carefully remove the ETU from its packaging, using a wrist strap connected to the frame ground on the KSU to avoid static discharge.
- 4. Using a philips head screwdriver, secure the ETU to the KSU by tightening the screw captive in the metal bracket on the ETU.
- 5. Run the COI cabling from the ETU to the external MDF. A single twisted-pair is required for each connection, this is not polarity sensitive. Crimp the special connector supplied to each cable pair.
- 6. Replace the KSU cover.
- 7. Turn the system ON.

Program the system as required, although the additional ports are automatically assigned default values.



Figure 2-26: COI(2)-B13 ETU

CID(2)-B13 Unit

The CID Unit provides analogue COI trunks with incoming Caller ID indication. Three CID(2)-B13 Units can be installed in the system, one on the mainboard and one on each of the COI(2)-B13 ETUs, providing each of the 6 analogue COI trunks with Caller ID indication. This arrangement is indicated as follows:

Mainboard (Built-in COI) → Trunk Ports 01 to 02 COI(2)-B13 ETU (CN14) → Trunk Ports 03 to 04 COI(2)-B13 ETU (CN16) → Trunk Ports 05 to 06

To install the CID(2)-B13 ETU:

- 1. Ensure that the system is turned OFF.
- 2. Remove the cover from the KSU.
- 3. Carefully remove the Unit from its packaging, using a wrist strap connected to the frame ground on the KSU to avoid static discharge.

To install the COI Ports 1 to 2:

4. Locate connector CN18 (marked CID) on the mainboard, then position the CID Unit over it making sure that the small hole in the CID Unit is aligned with the post on the KSU. Press the unit down firmly to lock it into place and secure with the two screws supplied using a philips head screwdriver.



Figure 2-27: Mounting the CID(2)-B13 Unit onto the Mainboard

To install for COI Ports 3⇒4 or 5⇒6:

- 1. If the COI(2)-B13 ETU is already installed, remove its screw using a philips head screwdriver and then carefully remove the board from its slot.
- 2. Attach the three plastic stand-offs supplied to the CID Unit by pressing the large flanged end into the hole in the CID Unit. Place these onto the side of the Unit where connector CN1 is located.
- 3. Locate connector CN2 (marked CID) on the COI ETU, then position the CID Unit over it making sure that the stand-offs on the CID Unit are aligned with the holes in the COI ETU. Press the two boards together firmly to lock into place each standoff and the mating connectors.
- 4. Reinstall the COI ETU into the KSU. (Refer to COI(2)-B13 ETU, Pg 41.)



Figure 2-28: Mounting the CID(2)-B13 Unit onto the COI(2)-B13 ETU

- 5. Replace the KSU cover.
- 6. Turn the system ON.

BRT(1)-B13 ETU

The BRT ETU provides an interface for one ETSI compliant, Point-to-Multipoint, Basic Rate ISDN service. This digital service supplies two 64 kbps channels, which can each carry a voice call. Therefore providing the system with two trunks. Two BRT(1)-B13 ETUs can be installed in the system, providing a total of 6 CO/PBX trunks. These ports are arranged as follows:

Mainboard (Built-in COI) → Trunk Ports 01 to 02 BRT(1)-B13 ETU (CN15) → Trunk Ports 03 to 04 BRT(1)-B13 ETU (CN17) → Trunk Ports 05 to 06

To install the BRT(1)-B13 ETU:

- 1. Ensure that the system is turned OFF.
- 2. Remove the cover from the KSU.
- 3. Carefully remove the ETU from its packaging, using a wrist strap connected tot he frame ground on the KSU to avoid static discharge.
- 4. Locate connector CN15 or CN17 (marked BRT) on the mainboard and slide the ETU between the posts. Press the ETU down firmly to lock into place.
- 5. Using a philips head screwdriver, secure the ETU to the KSU by tightening the screw captive in the metal bracket on the ETU.

- Run the BRT cable from the ETU to the external NT-1 (the interface box installed by the ISDN service provider). A twin twisted-pair cable is required, terminated at each end with an RY-45 plug in a 1-1 configuration. CAT-5 or similar cable is recommended. (Refer to *Figure 2-30:: BRT(1)-B13 ETU Connection Cable, Pg 44.*)
- 7. Replace the KSU cover.
- 8. Turn the system ON.
- 9. Program the system as required, although the additional ports are automatically assigned default values.



Figure 2-29: BRT(1)-B13 ETU



Figure 2-30: BRT(1)-B13 ETU Connection Cable

Optional ETUs

PBR-B13 ETU

The Push Button Receiver (PBR) ETU detects and translates DTMF dialling tones generated by single line telephones, faxes, modems etc., connected to the system via the SLI(2)-B13 ETU, APR-UA Unit or the FAX Port. One PBR-B13 ETU can be installed in the system, providing 4 PBR circuits.

To Install the PBR-B13 ETU:

- 1. Ensure that the system is turned OFF.
- 2. Remove the cover from the KSU.
- 3. Carefully remove the ETU from its packaging, using a wrist strap connected tot he frame ground on the KSU to avoid static discharge.
- 4. Attach the plastic stand-off (supplied) to the PBR ETU by pressing the large flanged end into the hole in the lower left of the ETU. Place this onto the side of the ETU where connector CN1 is located.
- Locate connector CN9 (marked PBR) on the mainboard, then position the PBR ETU over it making sure that the stand-off on the ETU and the post on the KSU are both properly aligned. Press the ETU down firmly to lock into place the stand-off and the mating connectors.
- 6. Secure the PBR ETU with the screw supplied using a philips head screwdriver.
- 7. Replace the KSU cover.

8. Turn the system ON.



Figure 2-31: PBR-B13 ETU

MIF-B13 ETU

The MIF-B13 ETU provides one RS-232 port and additional memory to support the PC Programming and Station Message Detail Recording (SMDR) facilities. One PBR-B13 ETU can be installed in the system.

To install the MIF-B13 ETU:

- 1. Ensure that the system is turned OFF.
- 2. Remove the cover from the KSU.
- 3. Remove the ground place (located at the bottom of the KSU) by removing its crew located inside the KSU.



Figure 2-32: Removing the Ground Plate

4. Place the green grounding wire on top of the DB-9 plate (supplied) and tighten with the original screw.



- 5. Carefully remove the ETU from its packaging, using a wrist strap connected tot he frame ground on the KSU to avoid static discharge.
- 6. Locate connector CN12 (marked MIF) on the mainboard and slide the ETU between the posts. Press the ETU down firmly to lock into place.
- 7. Using a philips head screwdriver, secure the ETU to the KSU by tightening the screw captive in the metal bracket on the ETU.
- 8. Plug the 8-way connector on the end of the DB-9 CABLE into CN2 on the MIF ETU. Plug the mail DB-9 end of the serial cable connecting to your PC or Printer into this DB-9 socket on the KSU.



Figure 2-34: Connecting the DB-9 Cable

- 9. Replace the KSU cover.
- 10. Turn the system ON.
- 11. Program the system as required.

RS-232C Interface Specifications: Baud Rate: SMDR – 1200, 2400, 4800*, 9600 bps PS Programming – 19200 bps (fixed) Data Length: 8 bits Stop Bits: 1*, 2 bits Parity: None Flow Control: XON/XOFF (* = Default Setting)

RS-232C Cable Requirements:

Straight RS-232C serial cable terminated with male DB-9 connector at one end. The other end of the cable will be terminated to suit the connected equipment (i.e. printer, PC, etc.).



Figure 2-35: MIF-B13 ETU

DPH-B13 ETU

The Door Phone (DPH) ETU provides connection for two Door Phone units and two Door Lock Release devices. Use only the NEC DP-D-1D Door Phone Unit. A suitable third-party door lock release device must be locally supplied. One DPH-B13 ETU can be installed in the system.

To install the DPH-B13 ETU:

- 1. Ensure that the system is turned OFF.
- 2. Remove the cover from the KSU.
- 3. Carefully remove the ETU from its packaging, using a wrist strap connected to the frame ground on the KSU to avoid static discharge.
- 4. Locate connector CN5 (marked DPH) on the mainboard and slide the ETU between the posts.
- 5. Using a philips head screwdriver, secure the ETU to the KSU by tightening the screw captive in the metal bracket on the ETU.
- 6. Run the cabling for the door phones and door lock releases from the ETU to the external MDF. A single pair is required for each connection, and this is not polarity sensitive.Crimp the special connector supplied to each cable pair.
- 7. Replace the KSU cover.
- 8. Turn the system ON.
- 9. Program the system as required.



Figure 2-36: DHP-B13 ETU

Door Phones

Switches SW1, SW2 and RV1 allow the volume levels between the doorphone units and the KSU to be adjusted. Adjust these switches as required to achieve optimal door phone performance. (Refer to *Table 2-2: DPH-B13 ETU Switch Settings, Pg 48.*)

Function	Reference	Default	Settings
Volume Adjustment: Telephone to Doorphone	SW1	NORMAL	This adjustment effects DP1 & DP2. NORMAL: Normal Volume LOUD: Increased Volume
Volume Adjustment: Telephone to Doorphone	SW2	NORMAL	This adjustment effects DP1 & DP2. NORMAL: Normal Volume LOUD: Increased Volume
Balance Adjustment: Between DP1 & DP2	RV1		Turn RV1 to adjust the Sidetone of the doorphone call. Lower the Sidetone if howling occurs in either the telephone or doorphone.

 Table 2-2
 DPH-B13 ETU Switch Settings

When the Door Phone button is pressed, one of two tones is produced at the assigned telephones (ports 01 and 02 as default).

Connections:

Wiring to each Door Phone requires a single-pair cable, to a maximum Loop Resistance of 20 Ω . Connections DPH1 and DPH2 are not polarity sensitive.

Door Lock Release

While on a Door Phone call, the telephone user can enter an Access Code to operate the associated Door Lock Release momentarily so that the caller can enter the door.

Connections

Connection between terminals DPR1, DPR2 and the door lock device is via a single pair cable, not polarity sensitive. A dry contact closure is provided to the external device.

Connection of door lock release equipment must be via a Line Isolation Unit with a Telecommunications compliance label. The Batesford Electronics Model BE-104 is an example.

TRF-B13 ETU

The Trunk Transfer (TRF) ETU allows an analogue trunk to be used as the incoming or outgoing trunk in a Call Forward External operation. Note that the outgoing trunk must be provided with Line Reversal on Answer by the service provider. The TRF ETU is not required however, if both trunks are ISDN. One TRF-B13 ETU can be installed in the system, providing one trunk transfer circuit.

To install the TRF-B13 ETU:

- 1. Ensure hat the system is turned OFF.
- 2. Remove the cover from the KSU.
- 3. Carefully remove the ETU from its packaging, using a wrist strap connected to the frame ground on the KSU to avoid static discharge.
- 4. Locate connector CN8 (marked TRF) on the mainboard and slide the ETU between the posts. Press the ETU down firmly to lock into place.
- 5. Replace the KSU cover.
- 6. Turn the system ON.
- 7. Program the system as required.



Figure 2-37: TRF-B13 ETU

Trunk Transfer Speech Volume Adjustment

Refer to *Table 2-3: TRF-B13 ETU Switch Settings, Pg 50*, and *Table 2-4: CO/PBX Line Loss Compensation, Pg 50* if speech volume during a transferred call is too low.

When operating with Auto Level Control and Voice Switches OFF, take note of the following points during transmission tests. If satisfactory settings cannot be achieved under the following conditions, operate with the Voice Switch ON.

- 1. If the incoming trunk receiving volume is too low, change the G11/G12 switch setting to one level higher.
- 2. If the transfer destination trunk receiving volume is too low, change the G21/G22 switch setting to one level higher.
- 3. If the incoming trunk receiving signal contains a 'booming' noise, change the G11/G12 switch setting to one level lower.
- 4. If the transfer destination trunk receiving signal contains a 'booming' noise, change the G21/G22 switch setting to one level lower.

CAUTION

- 1. Depending on line conditions, speech levels may decrease during trunk transfer.
- 2. Hold tones may become distorted when the Voice Switch is ON.

ltem	Switch	Default	Setting
Voice Switch Usage	Voice Switch (VSW)	ON	ON: Transmitter/receiver switching as in a transceiver.
			*Use same setting for destination trunk receiving volume switch and incoming trunk receiving volume switch.
			*If speech volume cannot be adjusted using the procedure below, set switch to ON.
Speech	Incoming Trunk Receiving Volume Switch	G11:OFF G12:OFF	Refer to Table Table 2-4: CO/PBX Line Loss Compensation, Pg 50for details.
Volume Control for Trunk Transfer	Outgoing Trunk Transmit Volume Switch	G21:OFF G22:OFF	* Adjust transfer destination trunk and incoming trunk speech volume during a trunk transferred call.
			• Set receiving volume level according to line loss (in dBm) in the circuit up to the exchange line destination point.

 Table 2-3
 TRF-B13 ETU Switch Settings

Table 2-4 CO/PBX Line Loss Compensation

Level	CO/PBX Line Resistance	Compensation Level	Incoming Trunk Receive Volume		Outgoing Trunk Transmit Volume	
			G11	G12	G21	G22
4	1281 ⇔ 1880 Ω (9.0 ⇔ 14.0 dBm)	+12 dBm	ON	ON	ON	ON
3	911 ⇔ 1280 Ω (6.0 ⇔ 9.0 dBm)	+9 dBm	ON	OFF	ON	OFF
2	551 ⇔ 910 Ω (3.0 ⇔ 6.0 dBm)	+6 dBm	OFF	ON	OFF	ON
1	<550 Ω (<3.0 dBm)	+3 dBm	OFF	OFF	OFF	OFF

Power Failure Backup

Operation in the Event of a Power Failure

In the event of a power failure, the optional built-in batteries or external batteries (locally provided) provide full backup of the service of the system for a period dependent on the system configuration and service conditions. Two Power Fail Transfer (PFT) Single Line telephone Interface Circuit are built into the KSU. The KSU connects each Single Line Telephone directly to CO/PBX line (01 ans 02) to allow origination and termination of calls. (Refer to *Figure 2-38:: Power Failure Backup Flowchart, Pg 51.*)





- Note 1: All calls in progress are interrupted when switch over is made to connect the Power Fail Transfer Single Line telephones directly to the CO/PBX Line 1. This occurs after backup batteries have expired.
- Note 2: If the power switch of the KSU is in the OFF position, the system will not automatically restart service.
- Note 3: When power is restored, calls in progress on the Power Fail telephones will not be interrupted.

Operation When Input Power is Restored

When input power is restored, the system automatically resets and restores service.

Single Line Telephone for Power Fail Transfer

A Single Line telephone can be used as a Power Fail Transfer telephone. (Refer to Power Fail telephone and Fax connection for details.)

Operating Procedure

To use the Single Line telephone for power fail transfer during a power failure, proceed as follows:

Originating:

- 1. Lift the handset. (Ensure that dial done is heard.)
- 2. Dial the desired number.
- 3. Talk.

Receiving:

- 1. Receive ringing tone.
- 2. Lift the handset and answer.
- Note: The Single Line telephone, designated for Power Fail Transfer, must match the dialling type of the corresponding CO/PBX line (10 pps, 20 pps or DTMF) where it is connected.

SECTION 5

CABLE General Information

Connection Requirements

The KSU is connected with each of the Multiline Terminals, Single Line telephones, optional equipment and analogue trunks by a separate twisted-pair cable through the MDF. ISDN connection requires two twisted-pair cables. (Refer to Chapter 2 for details.)

Cabling Precautions

When selecting cables and the MDF, future expansion or assignment changes should be given due consideration. Avoid running cables in the following places:

- □ A place exposed to wind or rain.
- □ A place near heat radiating equipment or where the quality of PVC covering could be affected by gases and chemicals.
- □ An unstable place subject to vibration.
- Close proximity to computers or radio frequency generating equipment.

Terminating Cables to Special Connectors

When installing a B614-B13, KSU, ESI(8)-B13 ETU, COI(2)-B13 ETU, DPH-B13 ETU or SLI(2)-B13 ETU, the cables must be terminated to the connectors provided in the KTU packing box. The following instructions explain this procedure.

1. Cut the two cables the same length and insert them into the connector. Ensure that each cable has been inserted all the way tot he end of the cover. (Refer to *Figure 2-39:: Attaching the Cables to the Connector, Pg 53.*)



ICT Cable	Core Diameter	Insulation Diameter	
	0.40 mm	0.66 mm	
	0.50 mm	0.80 mm	
	0.65 mm*	1.20 mm	
*Remove insulation from wire before inserting into connector.			

Figure 2-39: Attaching the Cables to the Connector

 Lightly hold the connector with the pliers. In this case, make sure that the crimping portion is held between the lower portion of the jaws of the pliers. (Refer to *Figure 2-40:: Holding the Connector with the Pliers, Pg* 53.)



Figure 2-40: Holding the Connector with the Pliers

- 3. Squeeze the pliers to crimp the cables. If the cover is loose, press the cover again with the pliers. Be careful when squeezing the handles of the pliers as excessive pressure may cause damage to the connectors.
- 4. a) After crimping the leads into the special connectors, insert them into the appropriate socket in the KSU, pushing firmly until the connector snaps securely into position.
 - b) To disconnect the plug from the socket, grasp it firmly using a pair of pliers and pull while holding the unit in place. Do not pull on the wires directly.
 - c) Do not reuse the plugs once they have been clinched as this may result in a poor connection.

Wiring to the KSU

Multiline Telephone Connection

When connecting Multiline Terminals to the MDF, individually twisted 1-pair cabling must be used. (Refer to *Figure 2-41:: Multiline Terminal and SLT Adapter Connection, Pg 54.*)

Note: Polarity is not critical as the Multiline Terminals are not polarity conscious.



Figure 2-41: Multiline Terminal and SLT Adapter Connection

Single Line Telephone Connection

DTMF or DP dialling and Single Line Telephones can be used to dial within the system. One-pair cabling is required, it is recommended that twisted pair cabling be used. (Refer to *Figure 2-42:: Single Line Telephone Connection, Pg 54.*)



Figure 2-42: Single Line Telephone Connection

Outside Lines

CO/PBX lines are connected to this system using twisted pair wiring to cross-connect the lines from the RJ11 termination block to the system.

Do not use half-tapping or parallel connections on outside lines connected to the system.

KSU Cable Routing

All cabling should exit the KSU through the knockout panels on the right hand side. Two knockout panels are provided.



Figure 2-43: KSU Cabling Knockouts

Remove one or both of these knockouts as required, using side cutters or other suitable tool, to cut the tabs at the top of the knockout. Once the top is free, move the knockout back and forth until the tab at the bottom breaks free. Remove any burrs using a sharp knife.



Figure 2-44: Removing the Knockout Panels in the KSU

Run the cabling from each ETU neatly around the perimeter of the mainboard against the side of the case and exit from the removed knockout(s). Secure cables to side of KSU with the self adhesive cable tie mounts and cable ties supplied (quantity 2).

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3

CHAPTER Installing DTB-Type Multiline **Terminals**

Xen Alpha

Release 1.0

SECTION 1

GENERAL **INFORMATION** The Xen Alpha system provides a choice of two different DTB-Type Multiline telephones. This chapter describes each terminal and provides applicable installation instructions.

SECTION 2

MULTILINE TERMINALS

DTB-16-1A (WH)/(BK) TEL

This digital non-display Multiline Terminal is equipped with eight programmable line keys (each with a two-colour LED), a built-in speakerphone, headset jack, a large LED to indicate incoming calls and messages, and compatibility with ADA-UA, APR-UA, CTA-UA, and HFU-UA Units.

A maximum of 119 DTU-8-1 (WH) TELs can be installed in the Xen Master system and a maximum of 31 in the Xen Axis system.



Figure 3-1: DTB-16-1A (WH)/(BK) TEL Multiline Telephone

DTB-16D-1A (WH)/(BK) TEL

This digital Multiline Terminal has eight programmable line keys (each with the two-colour LED), four softkeys, a built-in speakerphone, headset jack, a Large LED to indicate incoming calls and messages, and compatibility with ADA-UA, APR-UA, CTA-UA and HFU-UA Units.

This terminal is also equipped with a 3-line, 24-character, adjustable Liquid Crystal Display (LCD).



Figure 3-2: DTB-16D-1A (WH)/(BK) TEL Multiline Telephone
SECTION 3

WALL MOUNTING

The DTB-16-1A (BK)/(WH) TEL and DTB-16D-A1 (BK)/(WH) TEL can be mounted to a wall.

1. Locate the stoppers under the height adjustment stand on the bottom of the telephone. You will need to lift the adjustment stand to expose the foot stand holding the stoppers. Remove the two plastic stoppers from the foot stand by firmly pushing on them.



expose the foot stand.

2. Remove the hanger (located on the bottom of the telephone). Insert the hanger into the holes as indicated in the above diagram.



3. Use the wall mounting template (provided) to mark the screw positions on the wall.

4. Insert one end of the telephone line cord into the RJ-11 jack. Route the cord inside the height adjustment stand as indicated in the diagram. The cord can be wrapped more than once inside the height adjustment stand to shorten the length of cord. The cord can exit either the top of the telephone or the side, depending on the most convenient location of the RJ-11 wall jack.



5. Using a philips head screwdriver, insert the flat head wood screw (provided) into the stopper and fasten to the wall.



6. to hand the telephone on the wall, place the grooves (located on the bottom of the telephone) over the plastic stopper, which has been fastened tot he wall. If the telephone is difficult to mount, you may want to loosen the screws holding the stopper.



7. Insert the other end of the telephone line cord into an RJ-11 jack.

Wall Mounting Template

Use this template to mark the location of the screws on the wall. (Actual size.)



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1

CHAPTER Installing DTU-Type Multiline **Terminals**

Xen Alpha

Release 1.0

SECTION 1

GENERAL **INFORMATION** The Xen Alpha system provides four different DTU-Type Multiline Terminals, and several adapters that allow peripheral equipment to be attached to these Terminals. This chapter describes each terminal and adapter, it also provides applicable installation instructions.

SECTION 2

MULTILINE **TERMINALS**

DTU-8-1A (WH) TEL

This digital non-display Multiline Terminal is equipped with eight programmable line keys (each with a two-colour LED), a built-in speakerphone, headset jack, a large LED to indicate incoming calls and messages, and compatibility with ADA-UA, APR-UA, CTA-UA, and HFU-UA Units.



Figure 4-1: DTU-8-1A (WH) TEL Multiline Terminal

DTU-8D-1A (WH) TEL

This digital Multiline Terminal has eight programmable line keys (each with the two-colour LED), four softkeys, a built-in speakerphone, headset jack, a Large LED to indicate incoming calls and messages, and compatibility with ADA-UA, APR-UA, CTA-UA, and HFU-UA Units.

This terminal is also equipped with a 3-line, 24-character, adjustable Liquid Crystal Display (LCD).



Figure 4-2: DTU-8D-1A (BK)/(WH) TEL Multiline Terminal

DTU-16D-1A (WH) TEL

This digital Multiline Terminal has 16 programmable line keys (each with a two-colour LED), four softkeys, a built-in speakerphone, headset jack, a large LED to indicate incoming calls and messages, and compatibility with ADA-UA, APR-UA, CTA-UA, and HFU-UA Units.

This terminal is also equipped with a 3-line, 24-character, adjustable Liquid Crystal Display (LCD).



Figure 4-3: DTU-16D-1A (WH) TEL Multiline Terminal

DTU-32D-1A (WH) TEL

This digital Multiline Terminal has 16 programmable line keys (each with a two-colour LED), 16 one-touch keys, four softkeys, a built-in speakerphone, headset jack, a large LED to indicate incoming calls and messages, and compatibility with ADA-UA, APR-UA, CTA-UA, and HFU-UA Units.

This terminal is also equipped with a 3-line, 24-character, adjustable Liquid Crystal Display (LCD).

System software can be changed so this Multiline Terminal can have 24 programmable line keys and 8 one-touch keys.



Figure 4-4: DTU-32D-1A (WH) TEL Multiline Terminal

SECTION 3

CONNECTING A MULTILINE TERMINAL TO THE SYSTEM These instructions for connecting a Multiline Terminal to the system applies to all of the DTU-type Multiline Terminals.

1. Plug the telephone cord into the modular jack on the bottom side of the Multiline Terminal. The handset is also attached to the bottom side of the Multiline Terminal.



Figure 4-5: Connecting a Multiline Terminal to the System

2. Lead the telephone and handset cords through the appropriate grooves.



Figure 4-6: Leading Line Cords on a Multiline Terminal

SECTION 4

ADJUSTING THE LCD

The adjustable Liquid Crystal Display (LCD) comes equipped on the display DTU-type Multiline Terminals. The LCD can be adjusted by pushing downward and upward as desired.



Figure 4-7: Adjusting the LCD

SECTION 5

INSTALLING LINE CARDS & PLASTIC PANELS

Line Card and Plastic Panel Installation

Line Cards can be used to print the line key designations. These are then placed on the Multiline Terminal providing a quick reference of key designations to the Multiline Terminal users. The Line Cards can be changed as necessary. The Plastic Panel is placed on top of the Line Card to hold it in place.

- 1. Place the Line Card over the keys on the Multiline Terminal.
- 2. Place the tabs on the bottom of the plastic panel into the grooves at the terminal bottom, and press top right and left ends to secure plastic panel to the Multiline Terminal. Refer *Figure 4-8:: Installing Line Card and Plastic Panel on a Multiline Terminal, Pg 68.*



Figure 4-8: Installing Line Card and Plastic Panel on a Multiline Terminal



Figure 4-9: Installing Plastic Panel

Plastic Panel Removal

Lift the right corner, raise the panel and slide the bottom away from the Multiline Terminal.

NEVER pull on the bottom of the plastic panel to remove it. Damage to the plastic panel could result



Figure 4-10: Removing the Plastic Panel from the Multiline Terminal

SECTION 6

Removing Softkeys

If softkeys are not going to be used on the Multiline Terminal they can be removed. This section describes the process for removing the keys.

1. Remove the softkeys by pulling the softkey plate upward as shown in *Figure 4-11:: Removing Softkeys, Pg 70..*



Figure 4-11: Removing Softkeys

2. Install the plastic panel again.

SECTION 7

ADJUSTING THE HEIGHT OF THE MULTILINE TERMINAL The base plate on DTU-type Multiline Terminals are hinged. The bottom portion can be adjusted up or down to raise or lower the height of the terminal.

1. Turn the Multiline Terminal upside down and locate the tabs as shown in *Figure 4-12:: Locating the Adjustment Tabs on the Multiline Terminal, Pg 70.*



Figure 4-12: Locating the Adjustment Tabs on the Multiline Terminal

2. Push the adjustment tabs and raise the base plate until it locks.



Figure 4-13: Raising the Base Plate on the Multiline Terminal

3. The length of the cord can be adjusted by pulling the line cord though the groove in the bottom of the Multiline Terminal.



Figure 4-14: Adjusting the Line Cord Length

4. To lower the base plate on the Multiline Terminal, push on the adjustment tabs and push the base plate downward.





WALL MOUNTING

Any DTU-Type Multiline Terminal can be mounted on a wall. Multiline Terminals can be wall mounted by using the base unit that comes with the Multiline Terminal or by using the WMU-UA Unit to accommodate adapters that are installed on the Multiline Terminal.

Removing and Remounting the Handset Hanger

- 1. Remove the hanger by sliding it out of the slot.
- 2. Install it back in its original position so that the hanger protrudes providing a rest for the handset. (This procedure applies when using either the base unit or the WMU-UA Unit.) Refer to *Figure 4-16:: Positioning the Handset Hanger, Pg 72* for the steps for removing and remounting the handset hanger.



Figure 4-16: Positioning the Handset Hanger

Wall Mounting, Using the Base Unit

- 1. Refer to Section 9: Preparing Multiline Terminal for Adapter Installation, Pg 78, and perform Steps 1 5.
- 2. Press both sides of the base cover and turn it left to remove it.
- 3. Rotate base cover 180° and install it again on the Multiline Terminal.
- 4. Remove the shaded base plate knockout shown on *Figure 4-17:: Removing the Knockout, Pg 72*



Figure 4-17: Removing the Knockout

- 5. Assemble the base plate and base cover.
- 6. As illustrated in *Figure 4-18:: Attaching the Base Plate to the Wall, Pg 73*, attach the base plate and base cover assembly (wide end down) to the posts on the locally provided and installed wall plate. Place locally provided screws in the nodes on the base plate and secure the assembly to the wall.



Figure 4-18: Attaching the Base Plate to the Wall

If using a modular jack instead of a wall plate, put the modular jack inside the base unit as shown in *Figure 4-19:: Wall Mounting using a Modular Jack, Pg 73.* Use the locally provided screws to attach the base unit directly to the wall.



Figure 4-19: Wall Mounting using a Modular Jack

7. Plug the line cord into the jack on the wall plate, wrap the extra cord and secure it with a tie wrap, and lead the line cord out through the groove in the side of the base unit.



Figure 4-20: Plugging in the Line Cord using a Wall Jack

If using a modular jack instead of a wall plate, plug the line cord into the modular jack, wrap the extra cord and secure it with a tie wrap, and lead the line cord out through the groove in the side of the base unit.



Figure 4-21: Plugging in the Line Cord Using a Modular Jack

8. With the base plate and base cover assembly attached to the wall, hook the two bottom tabs on the base cover into the tab slots on the base of the Multiline Terminal.





9. Push up on the Multiline Terminal and lock the top tabs on the base cover into the tab slots on the base of the Multiline Terminal. Turn terminal slightly clockwise to interface with base cover. *Figure 4-23:: Attaching the Top Tabs of the Multiline Terminal to the Base Plate, Pg 74* shows how the Multiline Terminal is attached.





- 10. When properly installed, the wall-mounted Multiline Terminal looks similar to the one shown in *Figure 4-24:: Installed Wall Mount Unit, Pg 75.*
 - **NOTE:** Do not adjust the tilt panel LCD after the Multiline Terminal is mounted on the wall.



Figure 4-24: Installed Wall Mount Unit

Installing the Wall Mount Unit & Mounting the Multiline Terminal Using the WMU-UA Unit

If installing an HFU-UA Unit, CTA-UA Unit, or APR-UA Unit, a separate WMU-UA Unit must be purchased to accommodate these units.

- 1. Remove the line cord, base plate and base cover from the Multiline Terminal as shown in the previous section.
- 2. Cut off the tabs on the adapter as shown in *Figure 4-25:: Removing the Tabs from the Adapter, Pg 75.*



Figure 4-25: Removing the Tabs from the Adapter

3. Remove the tabs from the WMU-UA Unit as shown in *Figure 4-26:: Removing the Tabs from the WMU-UA Unit, Pg 76.* (Tabs removed depends on the Multiline Terminal type.)



Figure 4-26: Removing the Tabs from the WMU-UA Unit

- 4. Bundle the cord from the modular jack leaving about eight inches. Use a tie wrap to secure the bundled cord.
- 5. Place the bundled line cord in the space between the WMU-UA Unit and the wall. Lead the line cord out through the slits as shown in *Figure 4-27:: Leading the Line Cord out of the WMU-UA Unit, Pg 76.*



Figure 4-27: Leading the Line Cord out of the WMU-UA Unit

6. Attach the WMU-UA Unit to the posts on the wall plate (locally provided). Place locally provided screws in the nodes on the WMU-UA Unit and secure the WMU-UA Unit to the wall.



Figure 4-28: Attaching the Wall Mount Unit to the Wall

- 7. Connect the line cord to the Multiline Terminal.
- 8. With the WMU-UA Unit attached to the wall, hook the two bottom tabs on the WMU-UA Mount Unit into the tab slots on the Multiline Terminal. Then push the two top tabs on the WMU-UA Unit into the tab slots on the Multiline Terminal. If the adapter has a power supply, lead the AC adapter cord out through the opening at the bottom of the Multiline Terminal. Refer to *Figure 4-29:: Attaching the Multiline Terminal to the WMU-UA Unit, Pg* 77.





Removing the Multiline Terminal from the Base Cover

To remove the Multiline Terminal from the base cover, lift the Multiline Terminal to disengage top tabs, turn it slightly counter clockwise to unlock lower tabs on base cover, and remove it.



Figure 4-30: Removing the Multiline Terminal from the Base Cover

Removing the Multiline Terminal from the WMU-UA Unit

To remove the Multiline Terminal from the WMU-UA Unit, lift the Multiline Terminal to disengage top tabs and lower the terminal from the WMU-UA Unit.

SECTION 9

INSTALLING OPTIONAL ADAPTERS Optional equipment is available to enhance the Xen system. This equipment can be purchased separately from the system and added as the customer business needs grow. All these adapters can be installed on the DTU-Type Xen Multiline Terminals.

A Multiline Terminal can have up to three adapters installed at the same time. If attaching an APR-UA Unit, a CTA-UA Unit, or an HFU-UA Unit, an external power supply is required. Only **one** power supply is needed even if more than one adapter is installed.

When an adapter is installed for the first time into a telephone, the base cover on the Multiline Terminal may have to be modified. The base cover has two access panels that are removed before the cover can be closed over the adapters to complete the installation.

Preparing Multiline Terminal for Adapter Installation

To prepare the Multiline Terminal for adapter installation:

- 1. Unplug the telephone cord from the terminal.
- 2. Turn the terminal upside down. Push the tabs indicated in *Figure 4-31:: Raising the Base Plate, Pg 78*, and raise the inner area of the base plate.



Figure 4-31: Raising the Base Plate

3. Insert flat head screwdriver into A in *Figure 4-32:: Unlocking Tab, Pg 79* and press straight down until tab unlocks.



Figure 4-32: Unlocking Tab

4. Lightly press right side of leg shown as B in *Figure 4-33:: Releasing Right Tab, Pg 79*, insert flat head screwdriver at C and Press straight down until other tab unlocks.



Figure 4-33: Releasing Right Tab

5. Open and remove Bottom Cover by rotating counterclockwise as shown in *Figure 4-34:: Removing Bottom Cover, Pg 79.*



Figure 4-34: Removing Bottom Cover

6. If an adapter is being installed, press tabs A and B to remove the dummy end from the base plate as shown in *Figure 4-35:: Removing Base Plate Dummy End, Pg 79.*



Figure 4-35: Removing Base Plate Dummy End

7. Cut the dummy end in half as shown in *Figure 4-36:: Cutting Dummy End in Half, Pg* 80.



Figure 4-36: Cutting Dummy End in Half

8. If Adapter is installed in Connector 1 as show in *Figure 4-37:: Installing Adapter in Connector 1, Pg 80*, Install Dummy end B as shown in *Figure 4-38:: Installing Dummy End B, Pg 80*.



Figure 4-37: Installing Adapter in Connector 1



Figure 4-38: Installing Dummy End B

ACA-UA Unit (AC Adapter)

This unit provides power to ancillary devices or Attendant Consoles. The ACA-UA Unit must be connected to an adapter that is installed on a Multiline Terminal. If more than one adapter is installed on a Multiline Terminal, only one ACA-UA Unit is necessary.

The power requirements for the ACA-UA Unit are:

- Input: 240 Vac, 50 Hz
- Output: 24V DC, 400 mA
- Polarity: 🖂 💮 💮

- 1. Connecting the ACA-UA Unit
 - a) Unplug the line cord from the Multiline Terminal and unplug the ACA-UA Unit from the AC outlet. (Failing to do this can damage the unit and/or the Multiline Terminal.)
 - b) Turn the Multiline Terminal upside down and open the base plate.
- 2. Locate the AC adapter plug on the ancillary device that is connected to the bottom of the Multiline Terminal and plug in the AC adapter.



Figure 4-39: ACA-UA Unit Connection

ADA-UA Unit (Ancillary Device Adapter)

Ancillary Device Adapters allow connection of a recording device to DTU-type Multiline Terminals.

When installing an ADA-UA Unit, first connect the cables to the ADA-UA Unit, set the dip switches, and then install the ADA-UA Unit on the Multiline Terminal.

- 1. Installing an ADA-UA Unit on a Multiline Terminal
 - a) Unplug the telephone cord from the Multiline Terminal.
 - b) Prepare Multiline Terminal for adapter installation. Refer to Section 2 Preparing Multiline Terminal for Adapter Installation.
 - c) Plug the ADA-UA Unit connector into the receptacle connector on the back of the Multiline Terminal. Snap the ADA-UA Unit into the hooks on the Multiline Terminal to secure it.



Figure 4-40: Attaching the ADA-UA Unit to the Multiline Terminal

d) Replace base plate.

e) Lead the audio cable out through the groove on the base cover. Plug in the telephone cord.





Connecting Cables to the ADA-UA Unit

Cable terminal connectors are located on the right side of the ADA-UA Unit. Cables should be connected on this unit before installing the unit on the Multiline Terminal.



Figure 4-42: ADA-UA Unit

- 1. Cut off the plug on one end of the cable.
- 2. Locate the adapter terminals on the right side of the unit as illustrated in *Figure 4-42:: ADA-UA Unit, Pg 82.*
- 3. Remove the cap on the adapter terminal to expose the metal receptacle. Push the cable in the applicable receptacle, and replace the cap. Line up the slot on the cap with the slot on the metal receptacle to ensure proper contact. Refer to *Figure 4-43:: Attaching Cables to the ADA-UA Unit, Pg 82.*



Figure 4-43: Attaching Cables to the ADA-UA Unit

4. Insulate the end of the cable that needs to be shielded with insulating tape. *Table 4-3: ADA-UA Cable Connections, Pg 83* provides a list of cable connections to ADA-UA ADP terminals and describes the specifications for the terminals.

Table 4-3: ADA-UA Cable Connections, Pg 83 provides a list of cable connections to ADA-UA ADP terminals and describes the specifications for the terminals.

Terminal Number	Cables to Connect	Terminal Specifications	
T1	When warning tone is not being sent from the recorder, connect wire pair input from tone generator to T1:T2. The warning topes from the generator are	Input Terminal:T1 and T2 are enabled for tone generating device when DIP switches 3 and 4 are	
T2	sent to T1:T2 on a dedicated wire pair while the speech path is sent from the ADA-UA on T3:T4 over a separate wire pair to the recorder.	OFF. (If switches 3 and 4 are ON, a humming sound may be recorded due to impedance mismatch.) Input Impedance on T1 and T2: 100K <symbol>W Input Level on T1 and T2: –15 dB ~ 40 dB</symbol>	
	Connect recorder device wire pair	Input/Output Terminal:	
T3	If the recorder used supplies a warning tone, this tone may also be sent over the T3:T4 wire pair back to the terminal.	Reter to dip switch settings in Table 4- 4: ADA-UA Unit Switch Settings, Pg 85.	
T4			
T5	Connect the bare end of the control cable.	When a Multiline Terminal is idle, this contact is closed. When the Multiline Terminal goes off-hook (using the handset, headset, or speakerphone), this contact is open. <i>If recorder owner manual specifies</i>	
		start on open circuit, connect T5 and T6.	
T6	Connect the shielded end of the control cable.	Provides common connection for control cable.	
T7	Connect the bare end of the control cable.	When the Multiline Terminal is idle, this contact is open. When the Multiline Terminal is busy (using the handset, headset, or speakerphone), this contact is closed.	
		<i>If recorder owner manual specifies start on closed circuit, connect T6 and T7.</i>	
Т8	Unused		
Т9	Unused		

 Table 4-3 ADA-UA Cable Connections

Table 4-3 ADA-UA Cable Connections (Continued)

Notes:

- When recording in handsfree (half-duplex) mode using the built-in speakerphone, the record warning tone may not be audible to the far-end party.
- The transmit recording level is lower than the receiving voice level for intercom calls; the transmit recording level for CO calls is normal.
- Depending on the recording device(s), separate cables may be required for the warning tone and speech path. In this case, connect the warning tone cables to input terminals T1 and T2 on the ADA-UA Unit. (T3 and T4 are used as the Analogue recorder input.)
- If remote control of the recorder is necessary, the record start/stop control is provided by connecting to T5 (or T7) and T6 on the ADA-UA Unit. (Connecting to T5 or T7 is determined by the specifications of the recorder.)
- If a warning Tone is provided from the recording equipment, it should be input via T3 and T4 on ADA-UA Unit. (Do not use T1 and T2 to input Beep Tone.)
- Conversations cannot be recorded from terminals connected to an APR-UA Unit. Speakerphone calls through the HFU-UA Unit cannot be recorded.

Switch Settings

The DIP Switch is located at the bottom center of the ADA-UA Unit. The DIP Switch allows a technician to configure the board to specific settings. *Figure 4-44:: ADA-UA Unit Switch Settings, Pg 84* shows the default settings.



Default Settings

(Default)

Figure 4-44: ADA-UA Unit Switch Settings

The following switch settings should be made on the ADA-UA Unit to enable or disable the record start warning tone. Switch settings should be made before installing the ADA-UA Unit in the Multiline Terminal. (Refer to *Table 4-4: ADA-UA Unit Switch Settings, Pg 85.*)

Switch	Setting		Description	
SW1–1	C	Dn	If the ADA-UA provides control to the recorder, SW1-1 should be set to On, otherwise set it to Off.	
SW1–2	Off		Leave Off	
	SW1–3	SW1-4	Warning Tone from recording device over	
SW1–3	ON	ON	same wire pair as speech path.	
and SW1-4	SW1–3	SW1-4	Warning Tone from recorder or generator equipment on dedicated	
	OFF	OFF	wire pair to recorder MIC input	
	SW1–5	SW1-6	Input impedance is 600 <symbol>W</symbol>	
SW1–5	OFF	ON		
SW1–6	SW1–5	SW1-6	Input impedance is less than 600 <symbol>W</symbol>	
	ON	OFF		
SW1–7	ON		If warning tone from any device is sent to telephone	
SW1–8	Off		Leave Off	

Table 4-4 ADA-UA Unit Switch Settings

• Do not connect T1 and T2 when switches 3 and 4 are ON.

APR-UA Unit (Analogue Port Ringer)

The Analogue Port adapter with Ringing provides an interface for installing Single Line Telephones, modems, NEC VoicePoint Conferencing unit, and other compatible analogue devices. The APR-UA Unit also generates ringing signals. By providing ring generation, the user can install a personal fax machine or an answering machine for convenience. Two user-adjustable switches are provided on the adapter; one allows for 600<Symbol>W or a complex impedance interface to devices such as a modem or Single Line Telephone, the second switch (SW1) is permanently set to position 2. The APR-UA Unit *requires* an AC adapter (ACA-UA Unit). If a CTA-UA Unit or the HFU-UA Unit and an APR-UA Unit are both installed, only one AC adapter is required.



Figure 4-45: APR-UA Unit

Installing an APR-UA Unit on a Multiline Terminal

- 1. Unplug the telephone cord from the Multiline Terminal.
- 2. Prepare Multiline Terminal for adapter installation. Refer to Section 9: Preparing Multiline Terminal for Adapter Installation, Pg 78.
- 3. Plug the unit into the receptacle connector inside the base plate. Refer to *Figure 4-46:: Attaching the Unit to the Multiline Terminal, Pg 86.*



Figure 4-46: Attaching the Unit to the Multiline Terminal

4. Plug the cord of the ACA-UA Unit (AC adapter) into the jack on the APR-UA Unit. Lead the telephone cord out through the groove in the base as shown in *Figure 4-47::* Leading the Telephone Cord out from the Unit, Pg 87.



Figure 4-47: Leading the Telephone Cord out from the Unit

5. Close the base plate, lead the AC adapter cord out through the hole, and snap the cover in place.



Figure 4-48: Closing the Base Plate Cover

6. Plug in the power cord on the AC adapter and the telephone cord in the jack.

Switch Settings

There are two switch settings on the APR-UA Unit.



Figure 4-49: APR-UA Unit Switches

The following table lists the switch settings for SW1 and SW3.

Switch	Description	
SW1-1	Do not use	
SW1–2	A Single Line Telephone and Multiline Terminal are used alternately.	
	(The Multiline Terminal and the APR-UA Unit share the same B1 channel.)	
SW3–1	Sets impedance to 600 <symbol>W for devices such as modems or facsimile machines</symbol>	
SW3–2	Used for complex impedance devices such as Single Line Telephones.	

Connecting Cables on the APR-UA Unit

Plug the telephone cord from the Single Line Telephone into the modular jack on the APR-UA Unit.

Limit the cable length from the APR-UA Unit to the Single Line Telephone to a maximum of 15 metres.



Figure 4-50: Connecting Cables on the APR-UA Unit

CTA-UA Unit (Computer Telephony Application)

Computer Telephony Application allows a DTU-type Multiline Terminal to be connected to a PC. The PC can then be used to perform all of the functions of the Multiline Terminal by using a TAPI compatible application software.



Figure 4-51: Attaching a Xen Multiline Terminal to a PC

The CTA-UA Unit is attached to the bottom of a DTU-type Multiline Terminal.



Figure 4-52: CTA-UA Unit

Installing the CTA-UA Unit

- 1. Unplug the telephone cord from the Multiline Terminal.
- 2. Prepare Multiline Terminal for adapter installation. Refer to Section 9: Preparing Multiline Terminal for Adapter Installation, Pg 78.
- 3. Plug the unit into the receptacle connector inside the base plate on the Multiline Terminal. Refer to *Figure 4-53:: Attaching the Unit to the Multiline Terminal, Pg 90.*



Figure 4-53: Attaching the Unit to the Multiline Terminal

4. Close the base plate.

Connecting the Cables on the CTA-UA Unit

Connect the RS-232C cable from the computer to the connector on the CTA-UA Unit as shown in *Figure 4-54:: Connecting the RS-232C Cable to the CTA-UA Unit on the Multiline Terminal, Pg 90.*





Installing the Driver on the PC

Using the setup disk provided with the CTA-UA Unit install the driver onto your PC. Refer to the *CTA installation Guide* for instructions on installing CTA setup disks.

HFU-UA (WH) Unit (Handsfree Unit)

The Handsfree Unit provides full-duplex handsfree communication. Large areas may cause poor full-duplex operation. This unit comes with the handsfree adapter and an external microphone. With terminal upside down, facing from the bottom of the open cover, install this unit on the left side.



Figure 4-55: HFU-UA (WH) Unit

Installing an HFU-UA (WH) Unit on a Multiline Terminal

Refer to Section 9: Installing an APR-UA Unit on a Multiline Terminal, Pg 86. The instructions for installing these units are the same.

Installing the External Microphone

An external microphone can be installed on the HFU-UA (WH) Unit. These instructions apply to the external microphone supplied with the HFU-UA (WH) Unit. This microphone is equipped with a mute button.



Figure 4-56: Microphone with Mute

- 1. Plug the microphone cord into the jack on the HFU-UA (WH) Unit as shown in *Figure 4-57:: Attaching a Microphone to a Multiline Terminal, Pg 91.*
 - The microphone should be at least 30 cm away from the Multiline Terminal, but not more than 1 mitre.



Figure 4-57: Attaching a Microphone to a Multiline Terminal

Switch Settings

The HFU-UA (WH) Unit uses two-position switches SW1 and SW2.



Figure 4-58: HFU-UA (WH) Unit Switches

The following table lists the SW1 and SW2 switch settings.

Table 4-5	HFU-UA	(WH) U	U <mark>nit Swit</mark> c	h Settings
-----------	--------	--------	---------------------------	------------

SW1		SW2		
Position 1	Position 2	Position 1	Position 2	Description
OFF	ON	OFF	ON	Full Duplex (Default)
ON	OFF	OFF	ON	Half Duplex (6db mix ratio)
OFF	ON	ON	OFF	Half Duplex (12db mix ratio)
ON	OFF	ON	OFF	Half Duplex (18db mix ratio)

NOTE: Full Duplex: In some large areas or noisy locations half duplex should be used. There are limits to the echo cancelling ability of the HFU-UA.

Half Duplex: If voice clipping occurs, use a lower decibel setting.

5

CHAPTER Installing DTW-Type Multiline **Terminals**

Xen Alpha

Release 1.0

SECTION 1

GENERAL **INFORMATION** ETW-type Multiline Terminals can be installed on a Xen Alpha system providing inexpensive migration from other NEC key telephone systems. This chapter provides instructions for connecting these terminals to the Xen Alpha system.

ETW-type Multiline Terminals are not available in New Zealand. R

SECTION 2

ETW-TYPE MULTILINE **TERMINALS**

The following ETW-type Multiline Terminals can be connected to the Xen system.



ETW-8E-1A (SW) TEL



ETW-16C-1A (SW) TEL



ETW-16D-1A (SW) TEL

SECTION 3

CONNECTING AN ETW-Type Multiline Terminal

Terminal Update

Before ETW-type Multiline Terminals can be operated on a Xen Alpha system, the keypad may need to be changed. Replacement keypads and installation instructions are available for purchase from the NEC PPG Service Department.

Modular Terminal Connections

Connecting Multiline Terminals, Attendant Add-On Consoles, and SLT Adapters

When connecting ETW-type Multiline Terminals or Attendant Add-On Consoles, or SLT Adapters to the MDF or IDF, individually twisted 1-pair cabling must be used. Refer to Figure 5-1:: Modular Terminal Connections for Multiline Terminals & Attendant Add-on Consoles, Pg 94 for an illustration of connections.



Figure 5-1: Modular Terminal Connections for Multiline Terminals & Attendant Add-on Consoles

Attach a Multiline Terminal to the System

- 1. Plug a telephone cord into the modular jack on the bottom side of the Multiline Terminal.
- 2. Lead the cord out through the cord groove as shown in Figure 5-2:: Connecting an ETW-Type Multiline Terminal, Pg 94 to the Xen Alpha system.



Figure 5-2: Connecting an ETW-Type Multiline Terminal

CHAPTER 6 **Installing Optional Terminal Equipment**

Xen Alpha

SECTION 1

SLT(1)-U13 ADP (SINGLE LINE **TELEPHONE**) The Single Line Telephone adapter provides an interface for Single Line Telephones and other similar devices from an ESI ETU channel. This adapter can be connected to any ESI port.

Connecting the SLT(1)-U13 ADP to the System

- Connect one end of the RJ-11 to the ESI port on the KSU and one end to the jack on 1. the SLT adapter marked ESI.
- 2. Connect one end of a second RJ-11 to the jack marked TEL on the SLT adapter and the other end to the Single Line Telephone.



Figure 6-1: Connecting a Single Line Telephone to the System using an SLT(1)-U13 ADP



Modular Terminal Connections



Single Line Telephone Connections

Figure 6-2: Connecting the SLT(1)-U13 ADP

Wall Mounting the SLT(1)-U13 ADP

1. Remove the two screws from the top to open the SLT adapter as shown in Figure 6-3: Removing the Screws from the SLT(1)-U13 ADP.



Figure 6-3: Removing the Screws from the SLT(1)-U13 ADP

2. Using the two provided wood screws, attach the unit to the wall. Close the unit and secure with the two screws that were previously removed.



Figure 6-4: Attaching the SLT(1)-U13 ADP to the Wall
CHAPTER 7

System Programming

Xen Alpha

Table 7-1: Programming Functions

Function Number	Function Name and Telephone Display	Description	Programming Values
Programming Note	To change a default setti that corresponds to the s example, to change the	ng for function numbers 001, 002, 0 setting position you want to change setting for 001-1, dial [1] to toggle it	018, 019 and 060 dial the number (1⇔9 or 0, as appropriate). For s setting between the two values.
001–1	Internal Call Notification P001 SYS SETUP 1 098–65432–	Used to indicate how users are notified of internal calls. If Voice is selected, users can voice announce calls. If Signal Tone is selected, the system sends an audible tone to the called party.	1 = Voice – = Signal Tone
001–2	Speed Dial Assignment	Used to assign the number of speed dial memory locations used for system (common) speed dialing and personal (individual) speed dialing.	1 = 80 System/20 Personal - = 200 Slots/0 Personal
001–3	One-Touch Key Assignment for Call Recording	Used to indicate if a one-touch key is assigned exclusively for Call Notification or if the key can be also be used to enter the call destination during call recording.	3 = Call Notification and Call Recording - = Call Recording Only
Programming Note:	On DTB-Type telephone	es, any unused line keys can be ass	signed as one-touch keys.
001–4	Ringing Transfer	Used to enable or disable ringing transfer for external calls. If enabled, the called party hears ringing. If disabled, the called party does not hear ringing.	4 = Enabled - = Disabled
001–5	Automatic Transfer	Used to enable or disable the automatic transfer function. If enabled, the calling party hangs up and the call is automatically transferred. If disabled, the calling party must remain off-hook until the called party answers.	5 = Enabled - = Disabled
001–6	Trunk Line Direct Access	Used to assign how an outside line is accessed. If enabled, the user can press the designated line to directly access the outside line. If disabled, the user must dial the access code before accessing the outside line.	6 = Enabled - = Disabled

Function Number	Function Name and Telephone Display	Description	Programming Values
001–7	One-Touch Key Direct Access for Outgoing Calls	Used to assign how a one-touch key accesses an outside line. If enabled, the user can press the one-touch key, the outside line is directly accessed and the number is dialed. If disabled, the user must first manually access the outside line before pressing the one- touch key.	– = Disabled 7 = Enabled
001–8	One-Touch Key Duplication Assignment	This feature is used to set a one-touch feature key. If enabled, the one-touch feature key assignment is duplicated to all other telephones in the system.	8 = Enabled - = Disabled
Programming Note:	This function can only be telephone). When using assigned as one-touch f TEL must be used to set to set one-touch key dup	e set from the telephone attached to the DTB-16D-1A TEL telephones, eature keys. When using DTU-Typ this feature and the one-touch keys plication.	o port 1 or 2 (attendant position any unused line keys can be be telephones, the DTU-32D-1A s (not the line keys) must be used
001–9	Single Line Telephone Hookflash Assignment	Used to assign how the hookflash is used on a single line telephone.	9 = Used for Hold − = Used for Hookflash
001–0	General Purpose Relay Assignment	Assignes the function of General Purpose Relay on the Mainboard to either External Paging Speaker Control or External Ringer Control.	0: External Ringer Control -: External Paging Control
002–1	Music Source for Music On Hold <i>P002 SYS SETUP 2</i> 0987654321	Used to indicate whether the system is connected to an external source for Music on Hold.	1 = Connected - = Not Connected
002–2	External Speaker Connection	Used to indicate if an external speaker is connected to the system.	1 = Connected - = Not Connected
002–3	Call Notification Using External Speakers	Used to assign if an audible tone is sent from the external speaker when call notification is used.	3 = Enabled - = Disabled
002–4	All Call Paging Tone	Used to enable or disable an audible tone during call paging.	4 = Enabled (Tone Sent) - = Disabled
002–5	Barge-In Notification Tone	Used to enable or disable an audible tone when barging into a conversation.	<pre>4 = Enabled (Tone Sent) - = Disabled (No Tone Sent)</pre>
002–6	Background Music Source	Indicates whether a background music source is connected to the system.	6 = Connected - = Not Connected
002–7	Time Format for Telephone Display	Selects the format used when displaying time on the telephone.	7 = 12 Hour (12:00 a.m. – 11:50 p.m.) - = 24 Hour (0:00 – 23:59)
002–8	Privacy Release	Assigns if extensions are required to enter a feature code to enable another extension entering a conversation by pressing a line key.	8 = Disabled (feature code required) - = Enabled (feature code not required)

Function Number	Function Name and Telephone Display	Description	Programming Values
002–9	Station Message Detail Recording	Enables or disables Station Message Detail Recording (SMDR). SMDR provides detailed telephone usage records.	9 = Enabled - = Disabled
002–0	0. Station Camp-on Selection	Assigns whether or not Station Camp-on is allowed to a busy station.	0: Yes –: No
003	Hold Warning Timer P003 HOLD RECALL 0	Sets the timer that is used to indicate a call has been on hold past the time set.	 0 = 1 minute 1 = 2 minutes 2 = 3 minutes 3 = 4 minutes 4 = No Limit (No warning indication sent)
004	Exclusive Hold Warning Timer P004 EX-HOLD REC 0	Sets the timer that is used to indicate a call has been on exclusive hold past the time set.	 0 = 1 minute 1 = 2 minutes 2 = 3 minutes 3 = 4 minutes 4 = No Limit (No warning indication sent)
005	Automatic Redial Timer P005 REDIAL TIME 1	Used to set three parameters associated with the Automatic Redial feature. <i>Duration</i> indicates the amount of time the system continues to redial the number. <i>Wait Duration</i> is the amount of time the system waits between call attempts. <i>Number of Times</i> indicates the number of times the system redials to a busy number or when there is no answer.	Number Wait of Duration Duration 0 = 5 sec. 5 sec. 3 1 = 10 sec. 30 sec. 3 2 = 15 sec. 60 sec. 3 3 = 15 sec. 90 sec. 3
006	Hookflash Duration <i>P006 HOOKFLASH</i> 5	Used to specify time it takes for the system to recognize the signal as a hookflash. A hookflash can be generated by pressing the hookswitch on single line telephones or by press a key on a multiline telephone.	0 = 40 ms. $5 = 600 ms.$ $1 = 90 ms.$ $6 = 800 ms.$ $2 = 140 ms.$ $7 = 1 sec.$ $3 = 200 ms.$ $8 = 1.5 sec.$ $4 = 400 ms.$ $9 = 2 sec.$
008	Call Forward Busy/No Answer Transfer Duration <i>P008 FWD NOANS</i> 0	Indicates the time between when a call is received and the time the system recognizes that the called telephone is either busy or there is no answer before the call has been forwarded.	0 = 10 sec. 3 = 25 sec. 1 = 15 sec. 4 = 30 sec. 2 = 20 sec. 5 = 60 sec.

Function Number	Function Name and Telephone Display	Description	Programming Values
009	Outgoing Call Line Selection <i>P009 OUTPUT LN</i> 2	Used to assign the type of line the system connects to when 0– (outside call access code) is used, is pressed, or a one-touch key is pressed. If '0' programming value, is specified, the line key must be pressed to access a trunk line. If analog only or analog prioritized is selected, an analog trunk line is selected first. If ISDN prioritized is selected first.	 0 = Manual Line Seizure Only 1 = Analogue Only 2 = Analogue Prioritised 3 = ISDN Prioritised
010	Outgoing Call Access Code for PBX <i>P010 PBX AC</i> <i>0</i> –	Used to specify the code (number) dialed to access an outside line from a PBX.	Default value = 0 – (2 digit access code) Maximum digits = 6 (3 numbers and 3 pauses) <i>Note:</i> Press Answer Key for Pause.
Programming Note:	Programming To enter pauses, press on the TD200 telephone and J on the DTU-Type Note: To enter pauses, press on the TD200 telephone and J on the DTU-Type telephone. You cannot enter two consecutive pauses, there must be a number between a pause.		
011	Background Music Destination <i>P011 BGM DESTIN</i> 1	Indicates where background music is heard.	 0 = External Speaker 1 = Telephone Speaker 2 = External Speaker and Telephone Speaker 3 = Background Music Not Heard
012	Music On Hold Melody P012 MSC ON HLD 0	Used to select the melody used for the Music on Hold.	0 = "Je te veus" 1 = Minuet
014	Night Mode Start Time (Assignment 1) P014 N MD TM1 ST	Used to select the time of day the system switches from day mode to night mode.	Not Set Use 24 hour mode to set the time (00:00 – 23:59).
Programming Note:	When setting the time f left and 16 to move the	for Functions 014⇔017, use line k e cursor to the right.	ey 13 to move the cursor to the
015	Night Mode End Time (Assignment 1) P015 N MD TM1 ED	Used to select the time of day the system switches from night mode back to day mode.	Not Set Use 24 hour mode to set the time (00:00 – 23:59).
016	Night Mode Start Time (Assignment 2) P016 N MD TM2 ST	Used to select the time of day the system switches from day mode to night mode.	Not Set Use 24 hour mode to set the time (00:00 – 23:59).
017	Night Mode End Time (Assignment 2) P017 N MD TM2 ED	Used to select the time of day the system switches from night mode back to day mode.	Not Set Use 24 hour mode to set the time (00:00 – 23:59).

Function Number	Function Name and Telephone Display	Description	Programming Values
018–1	Night Mode – Monday P018 NIGHT MODE MONDAY:0	Used to assign night mode for Monday.	 0 = Continuous Day Mode 1 = Night Mode Assignment 1 2 = Night Mode Assignment 2
018–2	Night Mode – Tuesday P018 NIGHT MODE TUESDAY:0	Used to assign night mode for Tuesday.	 3 = Continuous Night Mode (Holidays) Press Transfer to advance to next day setting.
018–3	Night Mode – Wednesday P018 NIGHT MODE WEDNESDAY:0	Used to assign night mode for Wednesday.	Exiting program mode will enter new data.
018–4	Night Mode – Thursday P018 NIGHT MODE THURSDAY:0	Used to assign night mode for Thursday.	
018–5	Night Mode – Friday P018 NIGHT MODE FRIDAY:0	Used to assign night mode for Friday.	
018–6	Night Mode – Saturday P018 NIGHT MODE SATURDAY:0	Used to assign night mode for Saturday.	
018–7	Night Mode – Sunday P018 NIGHT MODE SUNDAY:0	Used to assign night mode for Sunday.	
Programming Note:	It is important to note th (Night Mode Assignme programmed. If you atte the system simply ignore	at programming values 1 and 2 are nt 1) or 016 and 017 (Night Moc empt to enter 1 or 2 when 014 – 01 es the entry and continues to blink.	only available if 014 and 015 le Assignment 2) have been 7 have not been programmed,
019–1	Primary Hunt Number 10 P019 PILOT 	Used to assign extension numbers 10~19 to Primary Hunt Number 10.	 1 = Primary Hunt Number Valid - = Primary Hunt Number Invalid A hunt group consists of a series of telephone lines that are organized so that if the first line is busy the system hunts for the next line in the series that is available.
019–2	Primary Hunt Number 20	Used to assign extension numbers 20⇔29 to Primary Hunt Number 20.	2 = Primary Hunt Number Valid - = Primary Hunt Number Invalid
019–3	Primary Hunt Number 30	Used to assign extension numbers 30⇔39 to Primary Hunt Number 30.	3 = Primary Hunt Number Valid - = Primary Hunt Number Invalid
019–4	Primary Hunt Number 40	Used to assign extension numbers 40⇔49 to Primary Hunt Number 40.	4 = Primary Hunt Number Valid - = Primary Hunt Number Invalid
019–5	Primary Hunt Number 50	Used to assign extension numbers 50⇔59 to Primary Hunt Number 50.	5 = Primary Hunt Number Valid - = Primary Hunt Number Invalid

Function Number	Function Name and Telephone Display	Description	Programming Values
020	Restricted Dialing – Table 1	Used to record numbers that users	Enter the numbers (maximum 8
	PO20 RSTRC DL1 01:	are not allowed to dial (e.g., long distance numbers). The table allows eight numbers to be entered	digits) that are restricted dialing.
021	Restricted Dialing – Table 2	and the maximum length of each	
	PO21 RSTRC DL2	number is eight digits.	
022	Authorised Dialling – Table 1	Used to record numbers that users are permitted to dial (e.g., certain long distance numbers). The table	Enter the numbers (maximum 8 digits) that are authorized dialing.
	P022 ALLOW DL1 01:0000000000000000000000000000000000	allows eight numbers to be entered and the maximum length of each	
023	Authorized Dialing – Table 2	number is eight digits.	
	P023 ALLOW DL2 01:		
Programming Note:	To enter an "X", which press R . An "s" mode. To enter an "X" "N", which indicates nu K or L (you n	indicates to the system to use any should appear in the second line , which indicates a wildcard numb imbers 2⇔9, press . To o nust not be in shift mode).	nbers can be entered, press y number where X is found, of the display to indicate shift per, press G . To enter enter an * or #, press
024	Print Format P024 PRN FORMAT 1	Used to indicate how the number is printed on the Station Message Detail Report. The options include printing the entire number or just printing the prefix and masking the last four digits.	0 = Entire Number 1 = Print entire number
025	Baud Rate to Printer P025 PRN SPEED 2	Used to assign the baud rate for outputting to the printer.	0 = 1200 bps 3 = 9600 bps 1 = 2400 bps 4 = 19200 bps 2 = 4800 bps 5 = 38400 bps
026	Stop Bit for Printer P026 PRN CONTROL 1	Used to assign the stop bit for outputting to the printer.	0 = 1 Stop Bit 1 = 2 Stop Bits
028	Automatic Disconnect Timer <i>P028</i>	Specifies the maximum time a trunk transfer call (including CFE) will remain in place before being forcibly disconnected. A pip tone will be heard by both parties 30 seconds before the trunks are released by the system.	1 = 30 minutes 2 = 1 hour 3 = 2 hours 4 = 3 hours

Function Number	Function Name and Telephone Display	Description	Programming Values
060–1	ISDN Setup – MSN or Indial Number Range <i>P060 ISDN SETUP</i> 21	Specifies whether the numbering of the BRI ISDN services connected to the system are part of a 100 number indial range or a smaller number range.	 MSN Mode – 1, 2 or 8 numbers. Indial Mode – 100 sequential numbers. For indial mode, the last 2 digits of a number or range are used for matching. 060⇔MSN mode must have the ISDN interface number, excluding area code assigned to an index number in P065. The index number (01⇔16) is then used for matching incoming calls in P155/156.
060–2	ISDN Setup – Malicious Call Trace	Specifies whether the BRI ISDN service is able to send a Malicious Call Trace (MCT) to the Network. Note: ISDN MCT must be enabled by the service provider and system programming for feature to function.	 2: MCT enabled -: MCT disabled. Stops Function code being entered while on a call.
065	ISDN Number assignment for MSN mode. <i>P065 ISDN TABLE</i> 01=	Assigns up to 16 ISDN numbers to be used as DID or GDN numbers throught the system. This data applies only when this system is set to MSN mode (1, 2 or 8 numbers), not Indial mode (100 numbers).	ISDN TABLE 01 = □□□□□□□□□ 02 = ↓ 16 = Area code not required. If P060 = indial mode, then P155/ 156 use last 2 digit indial number matching If P060 = MSN mode, then P155/ 156 use index number 01⇔16 data.
066	DID Number assignment to Station Port. (Day mode) P066 DID DAY 00=	Assigns a Station number to each Indial number for Day mode ringing. <i>Note:</i> Last 2 digit matching only.	01⇔14 = MLT 15⇔16 = SLT 17⇔18 = VMS Indial last 2 digits (00⇔99)
067	DID Number assignemnt to Station Port. (Night mode) P067 DID NIGHT 00=	Assigns a Station number to each Indial number to Night mode ringing. <i>Note:</i> Last 2 digit matching only.	01⇔14 = MLT 15⇔16 = SLT 17⇔18 = VMS Indial last 2 digits (00⇔99)

Table 7-1: Programming Functions (Continued)			
Function Number	Function Name and Telephone Display	Description	Programming Values
Frunk Progra Programming P	amming Note		
To change the d (1 to 6, as appro- number, dialling available, will ca new programmin right-hand side o	efault setting for a trunk port, or opriate). For example, to chang the port number will either tog nuse that setting to flash. When ng value (0 to 9, as appropriate of the display.	dial the 1 digit number that correspon ge the setting for trunk Port 1, dial "1' ggle its setting between two values or n the setting flashes, you are required e). Port numbers are shown ind esce	ds to the trunk you want to change 2. Depending on the funciton 3, where mroe thant wo values are 1 to enter a third digit, this being the nding order, with Port 01 on the
101	Telephone Number Display for Trunk Line 1	Used to assign the trunk line telephone number that is displayed	Not Assigned Maximum of 13 digits.
	P101 LN1 TEL NO	line calls.	
102	Telephone Number Display for Trunk Line 2		
	P102 LN2 TEL NO		
103	Telephone Number Display for Trunk Line 3		
	P103 LN3 TEL NO		
104	Telephone Number Display for Trunk Line 4		
	P104 LN4 TEL NO		
105	Telephone Number Display for Trunk Line 5		
	P105 LN5 TEL NO		
106	Telephone Number Display for Trunk Line 6	≥ Number Display Line 6	
	P106 LN6 TEL NO		
107	Trunk Line Type	Used to indicate the trunk line type;	1 = Central Office Line
	P105 TRUNK TYPE 654321 a PBX = PB	– = PBX Line	
108	Trunk Line Function	Used to indicate the trunk line type;	1 = Allows outgoing/incoming
	P107 TRUNK STS 654321	from a Central Office or from a PBX.	calls – = Incoming calls only
109	Trunk Line Dialing Type P109 CO LN SLCT 111111	Used to indicate the type of dialing; Dial Pulse (10 pps/20 pps), Dual Tone Multifrequency, ISDN, or uninstalled. DP = Rotary Dial	0 = Uninstalled 1 = Dial Pulse (DP) 10 pps 2 = Dial Pulse (DP) 20 pps 3 = Dual Tone Multifrequency (DTMF) or ISDN
		DTMF = Touchtone ISDN = Integrated Services Digital Network	
110	Touchtone Signal Duration and Pause Interval <i>P110 MF PATTERN</i> <i>111111</i>	Used to assign the length of the touchtone (Dual Tone Multifrequency) signal and the pause time before the next signal is sent. This is used when DTMF is assigned to the trunk line and Dial Pulse (DP) is assigned for the switching signal	0 = 400 ms(duration)/100 ms (pause) 1 = 100 ms(duration)/70 ms (pause)

Function Number	Function Name and Telephone Display	Description	Programming Values
111	NOT USED		
112	Line Reversal Assignment P112 LINE REVERS	Specifies whether a trunk is assigned with Line Reversal Signalling at the exchange.	1 = YES -: = NO
119	Ring Tone Type P119 RING CYCLE 654321	Used to select either a low or high ringing tone.	1= Low – = High
124	External Speaker Tone Duration for Day Mode <i>P124 EXTSP DY</i> 555555	Used to assign the length of the tone sent to the external speaker to indicate an incoming call during day mode.	0 = 0 sec. 3 = 30 sec. 1 = 10 sec. 4 = 60 sec. 2 = 20 sec. 5 = No Tone
125	External Speaker Tone Duration for Night Mode <i>P125 EXTSP NT</i> 555555	Used to assign the length of the tone sent to the external speaker to indicate an incoming call during night mode.	
140	Direct Calling for Day Mode on Trunk Line 1 <i>P140 DIT LN1 DY</i>	Used to indicate an extension number (or voice mail number) that is used for direct calls (i.e., calls that are not routed through an	Blank = No Assignment Extension Number 10⇔59
141	Direct Calling for Day Mode on Trunk Line 2 P141 DIT LN2 DY	attendant). This assignment applies to day mode.	
142	Direct Calling for Day Mode on Trunk Line 3		
143	Direct Calling for Day Mode on Trunk Line 4		
144	P143 DIT LN4 DY Direct Calling for Day Mode on Trunk Line 5 P144 DIT LN5 DY		
145	Direct Calling for Day Mode on Trunk Line 6 <i>P145 DIT LN6 DY</i>		
146	Direct Calling for Night Mode on Trunk Line 1 <i>P146 DIT LN1 NT</i>	Used to indicate an extension number (or external voice mail number) that is used for direct calls (i.e., calls that are not routed through an attendant). This assignment applies to night mode.	Blank = No Assignment Extension Number 10⇒59
147	Direct Calling for Night mode on Trunk Line 2 P147 DIT LN2 NT		
148	Direct Calling for Night mode on Trunk Line 3 <i>P148 DIT LN3 NT</i>		

Function Number	Function Name and Telephone Display	Description	Programming Values
149	Direct Calling for Night mode on Trunk Line 4 P149 DIT LN4 NT		
150	Direct Calling for Night mode on Trunk Line 5		
151	Direct Calling for Night mode on Trunk Line 6 P151 DIT LN6 NT		
152	Direct Calling Answer Delay Time <i>P152 DIT DLY</i> <i>000000</i>	Used to specify the duration of the delay of incoming direct calls. This applies to calls received on a line assigned for direct calling.	0 = 0 sec. $4 = 30$ sec. $1 = 1.5$ sec. $5 = 40$ sec. $2 = 10$ sec. $6 = 50$ sec. $3 = 20$ sec. $7 = 60$ sec.
153	Direct Calling Delay for Night Mode <i>P153 DIT DLY NT</i> 654321	Used to indicate whether the answer delay for direct called that are received in night mode are delayed.	1⇔6 = Enabled – = Disabled
154	Call Forward External Assignment (trunk based) P154 CFE ALLOW T	Specifies whether a trunk is allowed to be set as the outgoing trunk of a Call Forward External Assignment.	1⇔6 = CFE Allowed - = CFE Disabled
155	GDN to Trunk Assignment (Day Mode - ISDN only) <i>P155 GDN DAY</i>	Assigns a GDN to each ISDN trunk for Day mode operation.	Indial Mode = 2 digit ISDN Table NO (00⇔99) MSN Mode = 2 digit index Table No (01⇔16) Not Assigned
156	GDN to Trunk Assignment (Night mode - ISDN only) <i>P156 GDN NIGHT</i> 1 =	Assigns a GDN to each ISDN trunk for Night mode operation.	Note: Indial mode setting uses the last 2 digits of an incoming number for matching. Therefore, valid data values for P155/156 in this mode are (00⇔99). MSN mode must have the ISDN interface number, excluding area code assigned to an index number in P065. The index number (01⇔16) is then used for matching incoming calls in P155/156.

Telephone Port Programming Programming Note

To change the default setting for a telephone port, dial the 2 digit number that corresponds to the telpehone you want to change (01 to 6, as appropriate). For example, to change the setting for telephone Port 10, dial "1", "0". Depending on the function number, dialling the port number will either toggle its setting between two values or, where more than two values are available, will cause that setting to flash. When the setting flashes, you are required to tenter a third digits, this being the new programming value (0 to 9, as appropriate). Port numbers are shown in descending order, with Port 01 on the right-hand side of the display.

Function Number	Function Name and Telephone Display	Description	Programming Values
202	Off-Hook Ringing Tone P202 OFFHK RING 1111111111111111	Used to indicate whether a ringing tone is sent when the user is engaged in a conversation. This tone signals the user that there is an incoming call (on a trunk line).	1 = Enabled 2 = Disabled
203	Trunk Line Barge-In <i>P203 CO BRG IN</i>	Used to indicate (for each telephone) if barge-in is allowed when the user is engaged in a call using a trunk line.	1 = Enabled - = Disabled
206	Extension Number Assignment P206 STATION NO NO01 = 10	Used to assign an extension number to each telephone in the system.	Available Extension Numbers = 10⇔59 Default: Ports 01⇔16 = Exts 10⇔25
Programming Note:	To change the extension that correspond to the extension	n number for the displayed port, pre xtension number.	ss the numbers on the dial pad
207	Single Line Port Type <i>P207 SLT TYPE</i> – –	Used to designate whether the single line port is connected to a single line telephone.	 – = Not Connected 1 = Single Line Telephone
208	Single Line Dialing Type P208 SLT TYPE 1111111111111111111	Used to assign the dialing type for single line telephones. The options are rotary (Dial Pulse) or touchtone (Dual Tone Multifrequency).	 – = Dial Pulse (Rotary) 1 = Dual Tone Multifrequency (Touchtone)
Programming Note:	Even though you can recommended. If you telephone must be a mu	assign all 10 ports as single are going to use a telephone i Iltiline telephone.	line telephones, this is not to program the system, one
209	Outgoing Call Priority Mode <i>P209 CALL PREFER</i>	Used to select the line that is seized first when the user goes off-hook. The system can be programmed to either seize an internal or external line for multiline telephones and single line telephones.	1 = External Line - = Internal Line
210	Doorphone 1 Tone for Day Mode <i>P210 DPH1 CHM DY</i> <i>111111111111111111111111111111111111</i>	Used to assign a specified telephone to produce a tone (chime) signal when the doorphone receives a call. This assignment applies to day mode for multiline and single line telephones.	1 = Tone - = No Tone *Does not ring for SLT connected to APR, or SLT Adapter. SLL card Ports 15 and 16 can be
	Mode P211 DPH2 CHM DY 11111111111111111		assigned to ring.
213	Doorphone 1 Tone for Night Mode P213 DPH1 CHM NT	Used to assign a specified telephone to produce a tone (chime) signal when the doorphone receives a call. This assignment applies to night mode for multiline	 1 = Tone (this is the default setting for telephones 1 and 2) - = No Tone (this is the default setting for telephone Ports
214	Doorphone 2 Tone for Night Mode P214 DPH2 CHM NT	and single line telephones.	3⇔10)

Function Number	Function Name and Telephone Display	Description	Programming Values
216	Handsfree Assignment P216 HFU 1111111111111111	Used to assign (for each multiline telephone) handsfree operation.	1 = Enabled – = Disabled
217	Internal All Call Paging Tone <i>P217 PAGE EXT</i> 1111111111111111	Used to enable or disable call paging tone for each multiline telephone. The page will still be displayed on each multiline telephone and can be answered by any multiline telephone in the system.	1 = Enabled - = Disabled
218	Headset Connection P218 HEADSET 1111111111111111	Used to indicate if a headset is connected an DTU-Type multiline telephone.	1 = Not Connected - = Connected
219	Restricted Calling for External Calls P219 REST DIGIT 1111111111111111111	Used to restrict outgoing calls on a specific line. Restrictions can be set for multiline telephones and single line telephones.	1 = Not Restricted - = Restricted
220	Restricted Dialing Table Selection <i>P220 RSTRC TABLE</i> 000000000000000000000000000000000000	Specifies which Restricted Dialing Table (1 or 2) is used for each telephone in the system (includes both multiline and single line telephones).	 0 = Not Used 1 = Table 1 (Table assigned using function 020) 2 = Table 2 (Table assigned using function 021) 3 = Tables 1 & 2 (table assigned using function 020 and 021)
Programming Note:	To change the defaults w will blink, indicating your value (0, 1, 2).	value for function 220 and 221, dial selection. Press the number that	the 2 digit number. The number corresponds to the programming
221	Authorized Dialing Table Selection P221 ALLOW TABLE 000000000000000000000000000000000000	Specifies which Authorized Dialing Table (1 or 2) is used for each telephone in the system (includes both multiline and single line telephones).	 0 = Not Used 1 = Table 1 (Table assigned using function 020) 2 = Table 2 (Table assigned using function 021) 3 = Tables 1 & 2 (table assigned using function 020 and 021)
222	Authorized Dialing for System Speed Dial Calls <i>P222 RST SPD DL</i> 11111111111111111111	Used to assign specific system (common) speed dial memory locations (60⇔99), which follow Toll Restrictions when a port is set to Deny. System speed dial memory locations (20⇔59) always bypass Toll restrictions. When system speed dial 200 is set in P001–2, then a deny setting will invoke Toll restrictions for buffers (000⇔199) and an 'allow entry' will bypass.	1 = Denied (number cannot be dialed) - = Allowed (number can be dialed)
223	Automatic Outgoing Calling P223 NO MATCH DL 11111111111111111111	Used to allow or deny automatic outgoing calling when the dialed number is not found in one of the Restricted or Authorized Dialing Tables (020⇔023).	 1 = Allowed (outgoing calls can be made) - = Denied (outgoing calls cannot be made)

Function Number	Function Name and Telephone Display	Description	Programming Values
225	External Ring Assignment (Day) – Station Based <i>P225 EXT RG-ST DY</i> 555555555555555555555555555555555555	External ringing operates for incoming DID, DIT and CO Ring Transferred calls to telephones 1⇔16 (Day mode).	$0 = 0 \sec$ $4 = 60 \sec$ $1 = 10 \sec$ $5 = Doesn't$ $2 = 20 \sec$ sound $3 = 30 \sec$
226	External Ring Assignment (Night) – Station Based <i>P226 EXT RG-ST NT</i> 555555555555555555555555555555555555	External ringing operates for incoming DID, DIT and CO Ring Transferred calls to telephones 1⇔16 (Night mode).	0 = 0 sec 4 = 60 sec 1 = 10 sec 5 = Doesn't 2 = 20 sec sound 3 = 30 sec
227	Telephone to Paging Zone A Assignment P227 ZONE A	Assigns terminals to Paging Zone A.	1 = Assigned - = Not Assigned
228	Telephone to Paging Zone B Assignment P228 ZONE B	Assigns terminals to Paging Zone B.	1 = Assigned – = Not Assigned
229	Call Forward External Assignment – Station Based P229 CFE ALLOW S	Specifies whether each station is allowed to set Call Forward External.	1 = CFE Allowed – = CFE Denied
231	Station Indial Ring Pattern Selection <i>P231 DID RNG PAT</i> 000000000000000000000000000000000000	Select a ring pattern for indial calls to each station port. A DID call will ring with this cadence. PATTERN: 0s 1s 2s 3s A	0 = Pattern A 1 = Pattern B 2 = Pattern C 3 = Pattern D 4s 5s 6s
232	Station Indial Ring Tone Selection P232 DID RNG TON 000000000000000000000000000000000000	Select ring tone for indial calls to each station port. A DID call to a station will ring with this tone.	0: Low Tone (520/660 Hz) 1: High Tone (1100/1400 Hz)

Table 7-1: Programming Functions (Continued)				
Function Number	Function Name and Telephone Display	Description	Programmii	ng Values
Trunk Telep Programming	hone Menu Programming Note	3		
To change the to change (01 t Depending on more than two a third digit, thi order, with Port	default setting for a telephone p o 14, or 01 to 16, as appropriate the function number, dialling the values are avaiable, will cause s being the new programming v t 01 on the right-hand side of th	bort, dial the 2 digit number that correct, bort, dial the 2 digit number that correct bort number will either toggle its se that setting to flash. Whent he settin value (0 to 9, as appropriate). Port nu e display.	esponds to the telpe g for telephone Port tting between two va g flashes, you are re imbers are shown ir	hone you want 10, dial "1", "0". alues or, where equired to enter descending
301	Delayed Ringing for Trunk	Used to assign the duration of the	0 = 0 sec.	3 = 30 sec.
	P301 C01 RING DY 0000000000000000000	received and the time the ringing tone is heard. This option allows	1 = 10 sec. 4 2 = 20 sec. 5	4 = 60 sec. 5 = No Tone
302	Delayed Ringing for Trunk Line 2 for Day Mode	telephone. This assignment is for day mode.		
	P302 C02 RING DY 0000000000000000000			
303	Delayed Ringing for Trunk Line 3 for Day Mode			
	P303 CO3 RING DY 00000000000000000000			
304	Delayed Ringing for Trunk Line 4 for Day Mode			
	P304 CO4 RING DY 00000000000000000000			
305	Delayed Ringing for Trunk Line 5 for Day Mode			
	P305 CO5 RING DY 00000000000000000000			
306	Delayed Ringing for Trunk Line 6 for Day Mode			
	P306 CO6 RING DY 000000000000000000			
311	Delayed Ringing for Trunk Line 1 for Night Mode	Used to assign the duration of the delay between the time the call is	0 = 0 sec. 1 = 10 sec.	3 = 30 sec. 4 = 60 sec.
	P311 CO1 RING NT 000000000000000000000000000000000000	received and the time the ringing tone is heard. This option allows	2 = 20 sec.	5 = No Tone
312				
	P312 CO2 RING NT 0000000000000000000			
313	Delayed Ringing for Trunk Line 3 for Night Mode			
	P313 CO3 RING NT 00000000000000000000			
314	Delayed Ringing for Trunk Line 4 for Night Mode			
	P314 CO4 RING NT 00000000000000000000			

Function Function Name and Description **Programming Values** Number **Telephone Display** 315 Delayed Ringing for Trunk Line 5 for Night Mode P315 CO5 RING NT 316 **Delayed Ringing for Trunk** Line 6 for Night Mode P316 CO6 RING NT 331 Automatic Line Selection Used to designate which line keys 1 = Enabled are used for automatic line key for Trunk Line 1 - = Disabled selection. This is used to P331 CO1 ATL ORG automatically seize a line by 111111111111111111 pressing (DTB-Type telephones) or or going 332 Automatic Line Selection off-hook and dialing the appropriate for Trunk Line 2 outside line access code. This is designated for each telephone. P332 CO2 ATL ORG 111111111111111111 333 Automatic Line Selection for Trunk Line 3 P333 CO3 ATL ORG 111111111111111111 334 Automatic Line Selection for Trunk Line 4 P334 CO4 ATL ORG 111111111111111111 335 Automatic Line Selection for Trunk Line 5 P335 CO4 ATL ORG 111111111111111111 336 Automatic Line Selection for Trunk Line 6 P336 CO4 ATL ORG 111111111111111111 341 Automatic Answering using Used to enable or disable the ability 1 = Enabled Trunk Line 1 to answer an incoming call by going - = Disabled off-hook. If enabled, the user P341 CO1 ATL ANS answers the call by going off-hook. 111111111111111111 If disabled, the user answers the Automatic Answering using 342 call by going off-hook and pressing Trunk Line 2 the line key where the call is ringing. Only multiline telephones P342 CO2 ATL ANS can be assigned this option. 111111111111111111 343 Automatic Answering using Trunk Line 3 P343 CO3 ATL ANS 111111111111111111 344 Automatic Answering using Trunk Line 4 P344 CO4 ATL ANS 111111111111111111

Function Number	Function Name and Telephone Display	Description	Programming Values
345	Automatic Answering using Trunk Line 5		
	P345 CO5 ATL ANS 11111111111111111		
346	Automatic Answering using Trunk Line 6		
	P346 CO6 ATL ANS 11111111111111111		
351	Restricting Outgoing Calls for Trunk Line 1	Used to enable or disable (for each telephone) the ability to make	1 = Outgoing Calls Enabled - = Outgoing Calls Disabled
	P351 CO1 RST OUT 11111111111111111	outgoing calls when 105 – Trunk Line Function is set to "Outgoing/ Incoming Calls." This option can be used with multiline and single line telephones.	
352	Restricting Outgoing Calls for Trunk Line 2		•
	P352 CO2 RST OUT 11111111111111111		
353	Restricting Outgoing Calls for Trunk Line 3		
	P353 CO3 RST OUT 11111111111111111		
354	Restricting Outgoing Calls for Trunk Line 4		
	P354 CO4 RST OUT 1111111111111111		
355	Restricting Outgoing Calls for Trunk Line 5		
	P355 CO5 RST OUT 11111111111111111		
356	Restricting Outgoing Calls for Trunk Line 6		
	P356 CO6 RST OUT 1111111111111111		

Function Number	Function Name and Telephone Display	Description	Programming Values
361	Ringing Cycle for Trunk Line 1 <i>P361 CO1 RNG SND</i> 111111111111111111	Select a ring pattern for indial calls to each station port. A DID call will ring with this cadence.	0 = Pattern A $1 = Pattern B$ $2 = Pattern C$ $3 = Pattern D$
362	Ringing Cycle for Trunk Line 2 <i>P362 CO2 RNG SND</i> 111111111111111111	0s 1s 2s 3 PATTERN: A B B	3s 4s 5s 6s
363	Ringing Cycle for Trunk Line 3 <i>P363 CO3 RNG SND</i> 1111111111111111111	C INTLLI D ILITII	
364	Ringing Cycle for Trunk Line 4 <i>P364 CO4 RNG SND</i> 111111111111111111		
365	Ringing Cycle for Trunk Line 5 <i>P365 CO5 RNG SND</i> 111111111111111111		
366	Ringing Cycle for Trunk Line 6 <i>P366 CO6 RNG SND</i> 111111111111111111		
371	NOT USED		
372	NOT USED		
373	NOT USED		
374	NOT USED		
375	NOT USED		
376	NOT USED		

Function Number	Function Name and Telephone Display	Description	Programming Values
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Tenant Programming Programming Note

To change the default settings, dial the 1 digit trunk Port numbers 1⇔6 (function 401⇔402) or 2 digit telephone Port numbers 01⇔16 (function 403) to toggle its setting between 'assigned' and 'not assigned'. For example, to change the setting for telephone Port 10, dial "1" and "0". Port numbers are shown in descending order with Port 01 on the right-hand side of the display.

401	Trunk Line Assignment for Tenant 1 <i>P401 TENANT1 CO</i> 654321	Used to specify the trunk lines assigned as part of the tenant.	 1 = Assigned to Tenant 1 - = Not Assigned to Tenant 1
402	Trunk Line Assignment for Tenant 2 P402 TENANT2 CO		1 = Assigned to Tenant 2 – = Not Assigned to Tenant 2
403	Tenant-to-Telephone Assignment P403 TENANT 1111111111111111111	Used to assign each telephone to a tenant. Both multiline and single line telephones can be assigned to a tenant.	 1 = Assigned to Tenant 1 - = Assigned to Tenant 2

System Mode Programming Programming Note

To change the default setting for a telephone port, dial the 1 digit number which corresponds to the new programming value. For example. to change the setting for functionnumber 503 to 90 ms, dial "1".

501	Doorphone Call Timer P501 DPH RING TM 0	Used to indicate how long "Doorphone X" appears on the telephone display when a call is received from a doorphone. Note: $X = Doorphone$ Number (1 & 2)	0 = 15 sec. 1 = 30 sec.	
502	Single Line Telephone Bounce Time <i>P502 BOUNCE TIME</i> 1	Used to indicate the time that passes before a valid hookflash is detected from a single line telephone.	0 = 0 ms. 1 = 300 ms.	2 = 600 ms. 3 = 900 ms.
503	Single Line Telephone Hookflash Start Time <i>P503 SLT FLSH ST</i> 0	Start time indicates the minimum time that passes before the system accepts a hookflash signal. Start time is used in conjunction with 504 (Single Line Telephone Hookflash End Time).	0 = 40 ms. 1 = 90 ms. 2 = 140 ms. 3 = 190 ms. 4 = 240 ms.	5 = 700 ms. 6 = 900 ms. 7 = 1.1 sec. 8 = 1.3 sec. 9 = 1.5 sec.

Function Number	Function Name and Telephone Display	Description	Programming Values		
504	Single Line Telephone Hookflash End Time <i>P504 SLT FLSH ED</i> 1	End time indicates the maximum time that passes before the system recognizes the flash as a valid hookflash. If the flash is longer than the time set, the system considers the flash as a disconnect signal. To determine the duration of the hookflash signal, the system computes using the following formula: SLT Hookflash Start Time + SLT Hookflash End Time = SLT Duration. End time is used in conjunction with 503 (Single Line Telephone	0 = 0 ms. 5 = 700 ms. 1 = 100 ms. 6 = 900 ms. 2 = 200 ms. 7 = 1.1 sec. 3 = 400 ms. 8 = 1.3 sec. 4 = 500 ms. 9 = 1.5 sec.		
505	Trunk Line Prepause Duration <i>P505 PRE PAUSE</i> 2	Used to specify the time (prepause) before the system sends dial pulse (rotary) or dual-tone multifrequency (touchtone) signals to the local telephone company.	0 = 0 sec 5 = 5 sec 1 = 1 sec 6 = 6 sec 2 = 2 sec 7 = 7 sec 3 = 3 sec 8 = 8 sec 4 = 4 sec 9 = 9 sec		
Programming Note:	Programming Note: To access 501⇔505 you must press L to and enter the function number using the dialpad. You cannot access these functions by scrolling.				
Maintenance	Modes:				
L + P	Check ROM Version 1:MAIN ROM = 0.1	Used to check the ROM versions for the central processing unit, voice mail, PC programming and SMDR units.	1 = Main ROM (Main CPU) 2 = Optional Sub-CPU 3 = Digital Voice Mail 4 = MIF Unit TRF to Advance		
L +R + A + K +	Clear Speed Dial Numbers System-Wide CLR	Used to delete all of the speed dial numbers for the entire system.	N/A		
Programming Note: To complete this operation you must press					
L + R C + L + U	Clear Speed Dial Numbers for Individual Telephones <i>TEL SPED CLR?</i>	Used to delete all of the speed dial numbers for an individual telephone.	N/A		
L + R B - L + U	Clear Automatic Speed Dial Numbers AUTO DIAL CLR?	Used to clear all the one-touch numbers for an individual telephone.	N/A		

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